

**Student Satisfaction Survey Results, AY 2009-2010**  
**Office of Institutional Effectiveness and Research**

The Student Satisfaction Survey is a state-mandated survey given out to graduating students. In the spring of 2010 the survey was given out to students as they completed their degree check, and to students during graduation rehearsal.

We received 257 completed surveys, 143 females (55.6%) and 81 males (31.5%). Thirty-three students (12.8%) chose not to report gender. Respondents included 140 undergraduate students (54.5%) and 59 (23%) graduate students. Fifty-eight students (22.6%) did not report if they were undergraduate or graduate. These numbers indicate that respondents included a higher percentage of female students and a lower percentage of graduate students than in the student body as whole.

The ethnicity of the respondents is reported below.

African American	13	5.1%
Native American	7	2.7%
Asian/Pacific Islander	7	2.7%
Hispanic	166	64.6%
White	38	14.8%
Non-Resident Alien	5	1.9%
Other/More Than One	14	5.4%
Missing	7	2.7%
Total	257	

Respondents were very positive concerning their experiences at NMHU. The table below gives the percent of respondents who answered “Very Satisfied” or “Satisfied” to each answer and the mean response on a 4-point scale (with 1 being “Very Satisfied” and 4 being “Very Dissatisfied”). “Does Not Apply” and missing responses are not included in the calculations.

As can be seen, students are particularly happy with the quality of the instruction at the Highlands, the intellectual challenge of their academic program, their college experience overall, and the value of their education relative to cost.

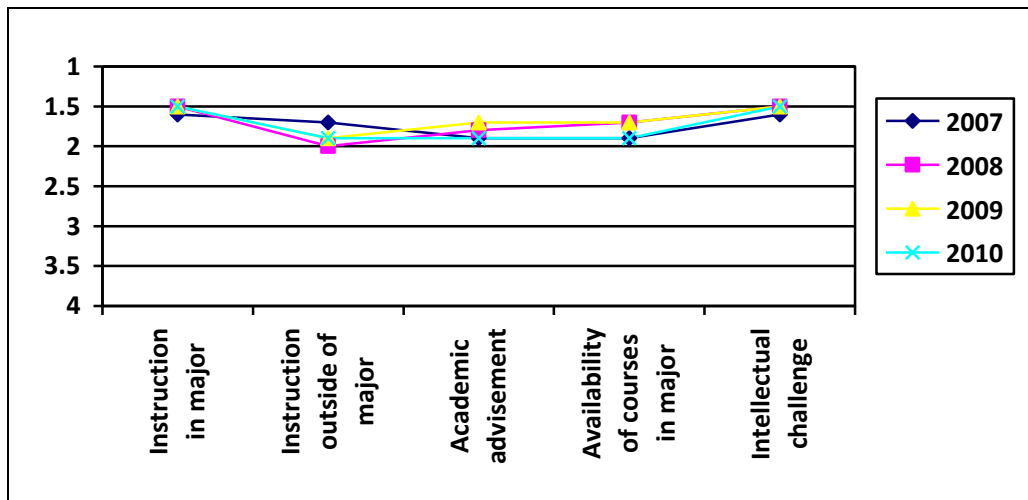
	#	% VS or S	Mean
<b>Curriculum and Instruction</b>			
Quality of instruction in your major	249	98%	1.5
Quality of instruction outside your major	232	98.7%	1.9
Quality of academic advisement	225	90%	1.9
Availability of courses in your major	249	89.6%	1.9
Quality of intellectual challenge of your program	244	97.2%	1.5
<b>Support</b>			
Adequacy of financial assistance (\$)	219	92.8%	1.9
Quality of career counseling and advisement	201	86.3%	2.1

Contact with faculty outside of class	236	97.5%	1.7
Adequacy of laboratory facilities and equipment	216	93.5%	2.0
Adequacy of library facilities	233	93.6%	1.7
Adequacy of computer facilities	235	95.9%	1.6
<b>Overall Assessment</b>			
Value of your education, relative to cost	248	98.8%	1.4
Your sense of community on campus	225	93.4%	1.9
Your preparation for work or graduate school	236	95.9%	1.6
Your satisfaction with your college experience	242	97.6%	1.6

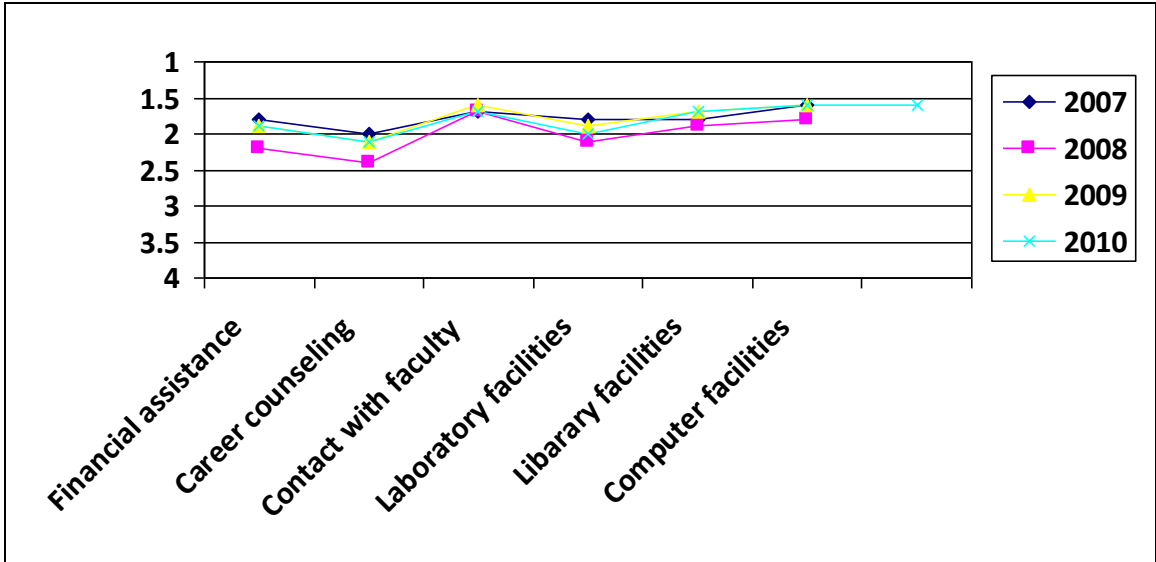
One hundred and nineteen of the students (53.4%) report that they plan on continuing their education with a graduate degree. Forty-seven students already have a job in their field, and 56 plan to seek a job (some of these students also plan on attending graduate school).

Overall, 79.4% of those responding report that, if they had to do it over again, they would attend NMHU, with another 15.9% saying that they might attend here, and only 4.7% saying that they definitely would not.

**Mean Responses Curriculum and Instruction**  
1= Very Satisfied, 4=Very Dissatisfied



**Mean Responses Support**  
1= Very Satisfied,4=Very Dissatisfied



Mean Responses Overall Assessment  
1= Very Satisfied, 4=Very Dissatisfied

