

Student Satisfaction Survey Results, AY 2013-2014
Office of Institutional Effectiveness and Research

The Student Satisfaction Survey is a state-mandated survey given out to graduating students. In the spring of 2014, the survey was given out to students as they completed their degree check, and to students during graduation rehearsal.

We received 216 completed surveys, 127 females (58.8%) and 66 males (30.6%). Twenty-three students (10.6%) chose not to report gender. Respondents included 100 undergraduate students (46.3%) and 39 (18.1%) graduate students. Seventy-seven students (35.6%) did not report if they were undergraduate or graduate.

The ethnicity of the respondents is reported below.

African American	12	5.6%
Native American	9	4.2%
Asian/Pacific Islander	5	2.3%
Hispanic	139	64.4%
White	33	15.3%
Non-Resident Alien	6	2.8%
Other/More Than One	7	3.2%
Missing	5	2.3%
Total	216	

Respondents were very positive concerning their experiences at NMHU. The table below gives the percent of respondents who answered “Very Satisfied” or “Satisfied” to each answer and the mean response on a 4-point scale (with 4 being “Very Satisfied” and 1 being “Very Dissatisfied”). “Does Not Apply” and missing responses are not included in the calculations.

As can be seen, students are particularly happy with the quality of the instruction at Highlands, the instruction in their major and the value of their education relative to cost.

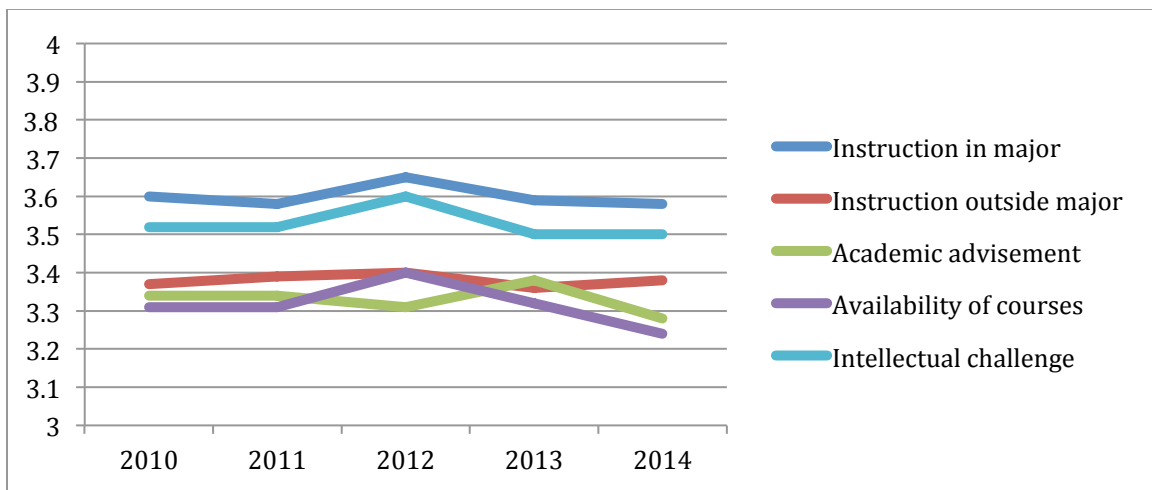
	#	% VS or S	Mean
Curriculum and Instruction			
Quality of instruction in your major	213	98.1%	3.58
Quality of instruction outside your major	197	96.4%	3.38
Quality of academic advisement	210	86.7%	3.28
Availability of courses in your major	214	86.4%	3.24
Quality of intellectual challenge of your program	214	95.3%	3.50
Support			
Adequacy of financial assistance (\$)	199	85.9%	3.19
Quality of career counseling and advisement	197	84.8%	3.18
Contact with faculty outside of class	207	93.2%	3.37
Adequacy of laboratory facilities and equipment	187	92.0%	3.30

Adequacy of library facilities	193	93.8%	3.38
Adequacy of computer facilities	194	94.3%	3.32
Overall Assessment			
Value of your education, relative to cost	209	95.7%	3.55
Your sense of community on campus	187	86.6%	3.24
Your preparation for work or graduate school	204	95.1%	3.38
Your satisfaction with your college experience	209	97.6%	3.45

Eighty of the students who responded (42.8%) report that they plan on continuing their education with a graduate degree. Thirty-eight students already have a job in their field, and 34 students plan to seek a job.

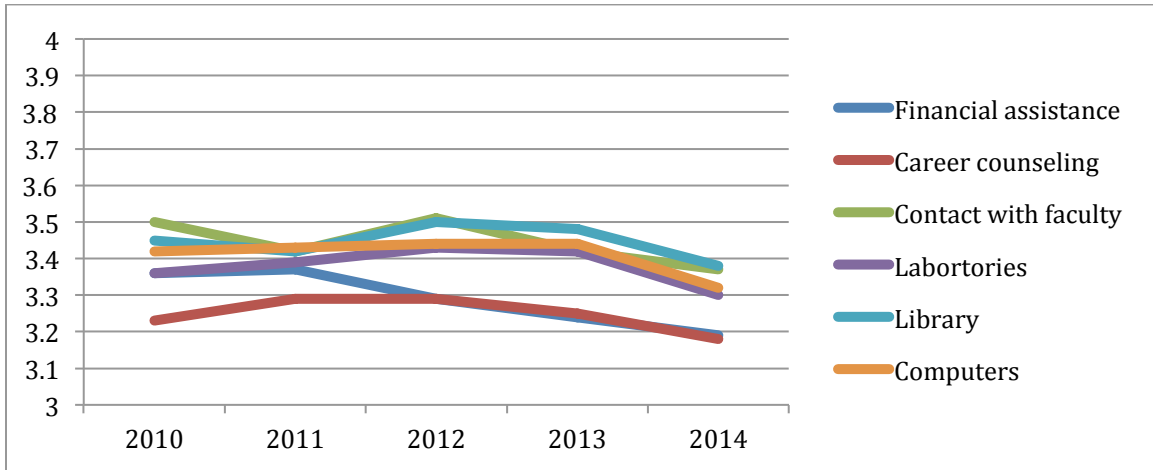
Overall, 74.8% of those responding report that, if they had to do it over again, they would attend NMHU, with another 19% saying that they might attend here, and only 6.2% saying that they definitely would not.

Mean Responses Curriculum and Instruction
4= Very Satisfied, 1=Very Dissatisfied

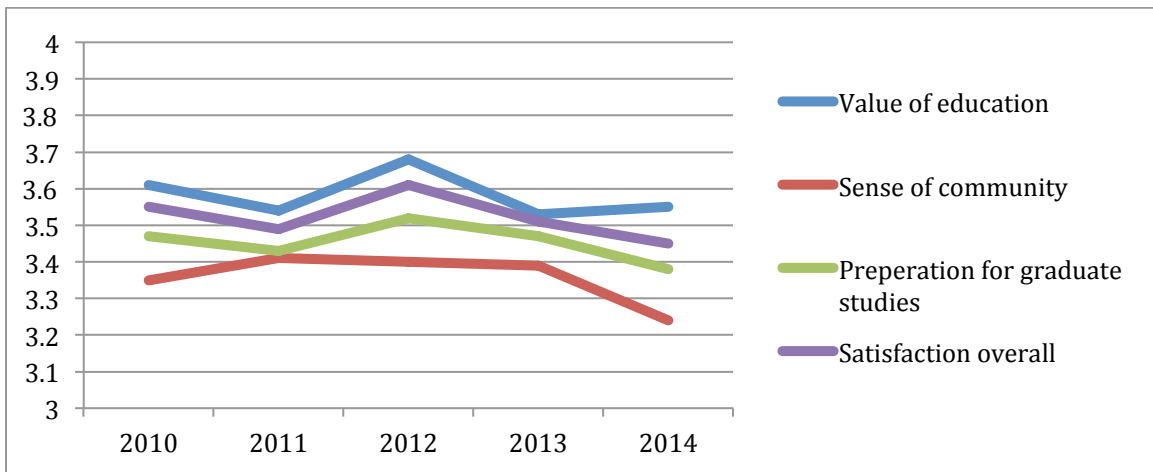


Mean Responses Support

4= Very Satisfied, 1=Very Dissatisfied



**Mean Responses Overall Assessment
4= Very Satisfied, 1=Very Dissatisfied**



In the past several years the number of respondents to this survey has decreased, at the same time that our number of degrees awarded has increased. This situation decreases the value of the survey and reliability of the results.

Number of Respondents

