

Student Satisfaction Survey Results, AY 2014-2015
Office of Institutional Effectiveness and Research

The Student Satisfaction Survey is a state-mandated survey given out to graduating students. In the spring of 2015, the survey was given out to students as they completed their degree check, and to students during graduation rehearsal.

We received 224 completed surveys, 131 females (58.5%) and 71 males (31.7%). Twenty-two students (9.8%) chose not to report gender. Respondents included 149 undergraduate students (66.5%) and 41 (18.3%) graduate students. Thirty-four students (15.2%) did not report if they were undergraduate or graduate.

The ethnicity of the respondents is reported below.

African American	17	7.6%
Native American	11	4.9%
Asian/Pacific Islander	6	2.7%
Hispanic	121	54.0%
White	45	20.1%
Other/More Than One	14	6.3%
Missing	10	4.5%
Total	216	

Respondents were very positive concerning their experiences at NMHU. The table below gives the percent of respondents who answered “Very Satisfied” or “Satisfied” to each answer and the mean response on a 4-point scale (with 4 being “Very Satisfied” and 1 being “Very Dissatisfied”). “Does Not Apply” and missing responses are not included in the calculations.

As can be seen, students are particularly happy with the quality of the instruction at Highlands, the instruction in their major and the value of their education relative to cost.

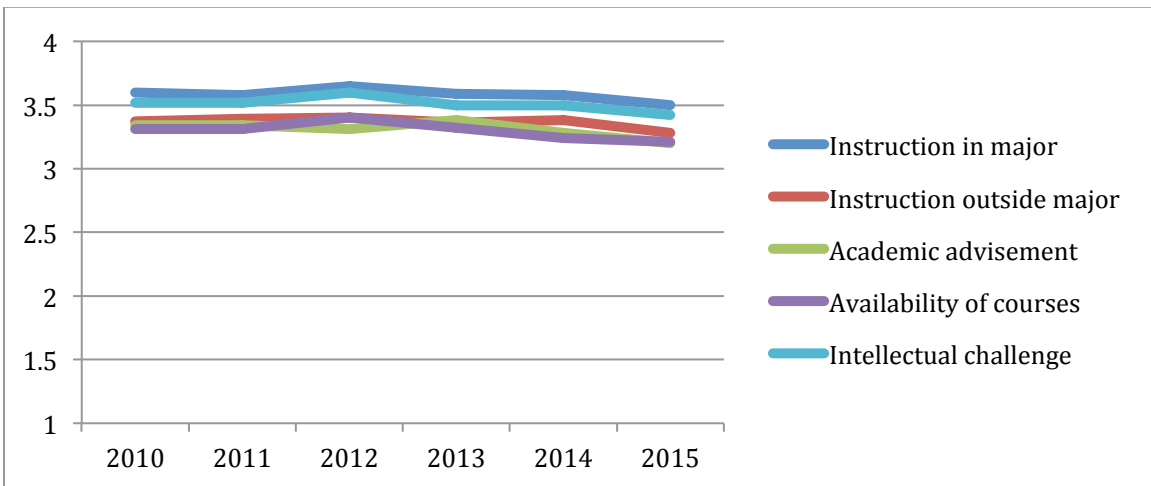
	#	% VS or S	Mean
Curriculum and Instruction			
Quality of instruction in your major	221	96.8%	3.50
Quality of instruction outside your major	210	95.7%	3.28
Quality of academic advisement	221	85.5%	3.20
Availability of courses in your major	220	86.4%	3.21
Quality of intellectual challenge of your program	221	93.7%	3.42
Support			
Adequacy of financial assistance (\$)	209	86.6%	3.21
Quality of career counseling and advisement	211	85.3%	3.14
Contact with faculty outside of class	216	95.4%	3.38
Adequacy of laboratory facilities and equipment	192	91.1%	3.25
Adequacy of library facilities	201	95.0%	3.36

Adequacy of computer facilities	199	91.0%	3.24
Overall Assessment			
Value of your education, relative to cost	220	95.5%	3.48
Your sense of community on campus	196	84.7%	3.15
Your preparation for work or graduate school	215	94.9%	3.39
Your satisfaction with your college experience	218	96.8%	3.41

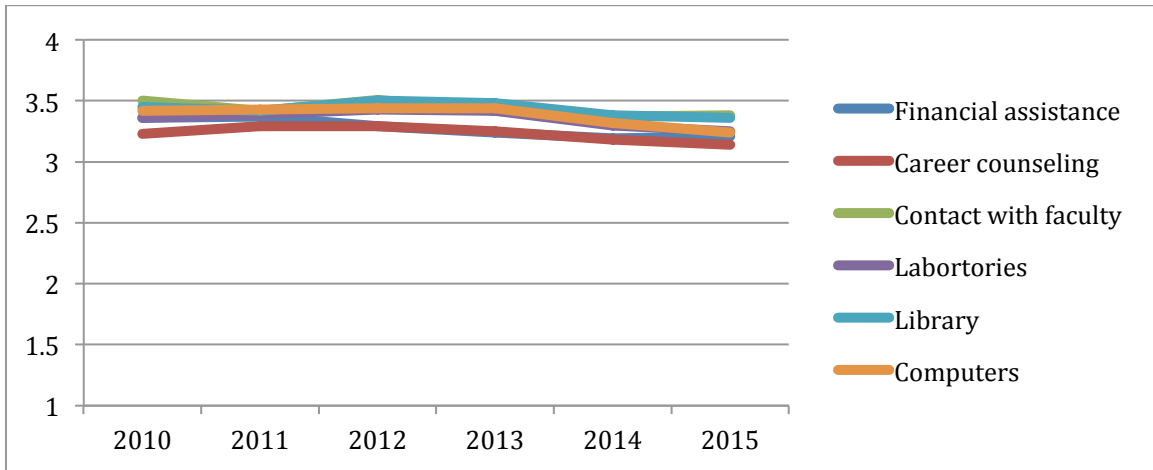
Eighty-seven of the students who responded (41.6%) report that they plan on continuing their education with a graduate degree. Fifty-five students already have a job in their field, and 43 students plan to seek a job.

Overall, 74.2% of those responding report that, if they had to do it over again, they would attend NMHU, with another 20.5% saying that they might attend here, and only 5.3% saying that they definitely would not.

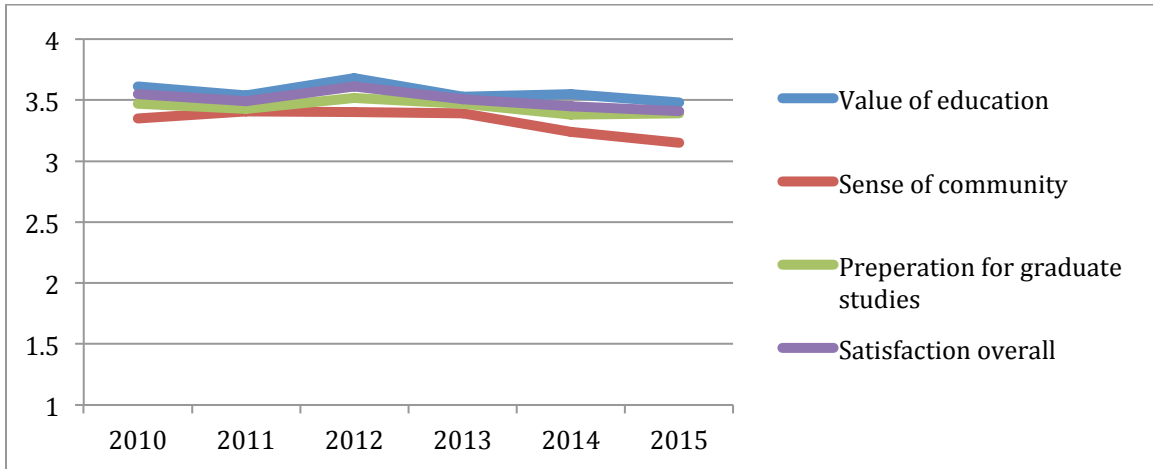
Mean Responses Curriculum and Instruction
4= Very Satisfied, 1=Very Dissatisfied



Mean Responses Support
4= Very Satisfied, 1=Very Dissatisfied



Mean Responses Overall Assessment
4= Very Satisfied, 1=Very Dissatisfied



In the past several years the number of respondents to this survey has decreased, at the same time that our number of degrees awarded has increased. This situation decreases the value of the survey and reliability of the results.

Number of Respondents

