

Student Satisfaction Survey Results, AY 2015-2016
Office of Institutional Effectiveness and Research

The Student Satisfaction Survey is a state-mandated survey given out to graduating students. In the spring of 2016, the survey was given out to students as they completed their degree check, and to students during graduation rehearsal.

We received 233 completed surveys, 142 females (60.9%) and 74 males (31.8%). Seventeen students (7.3%) chose not to report gender. Respondents included 137 undergraduate students (58.8%) and 47 (20.2%) graduate students. Forty-nine students (21%) did not report if they were undergraduate or graduate.

The ethnicity of the respondents is reported below.

African American	22	9.4%
Native American	14	6.0%
Asian	2	.9%
Hispanic	122	52.45
Hawaiian/Pacific Islander	1	.4%
White	52	22.3%
Two or More	8	3.4%
Non-Resident	1	.4%
Unknown	11	4.5%
Total	233	

Respondents were very positive concerning their experiences at NMHU. The table below gives the percent of respondents who answered “Very Satisfied” or “Satisfied” to each answer and the mean response on a 4-point scale (with 4 being “Very Satisfied” and 1 being “Very Dissatisfied”). “Does Not Apply” and missing responses are not included in the calculations.

As can be seen, students are particularly happy with the quality of the instruction at Highlands, the instruction in their major and the value of their education relative to cost.

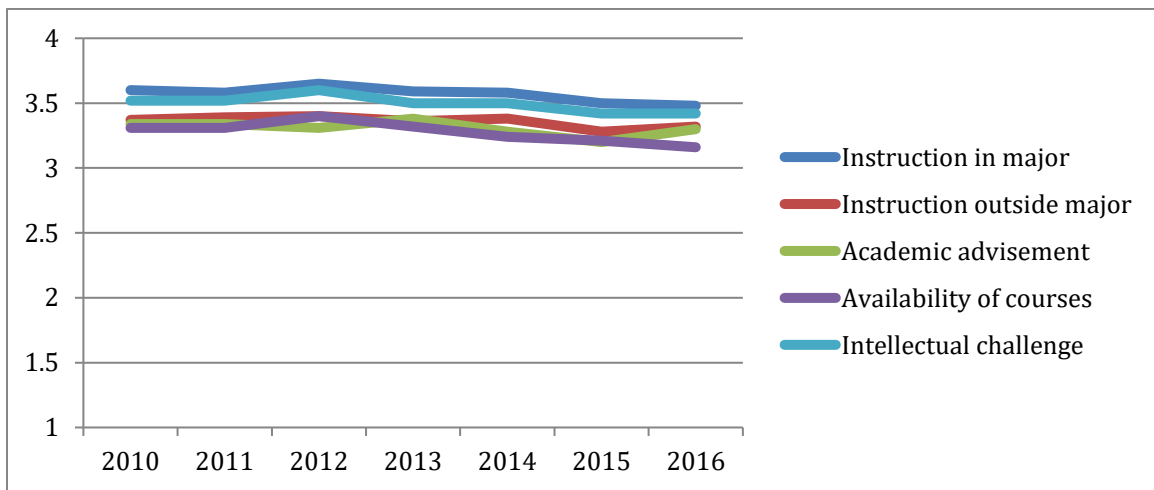
	#	% VS or S	Mean
Curriculum and Instruction			
Quality of instruction in your major	231	97.0%	3.48
Quality of instruction outside your major	222	93.2%	3.32
Quality of academic advisement	226	88.1%	3.30
Availability of courses in your major	228	82.9%	3.16
Quality of intellectual challenge of your program	224	95.5%	3.42
Support			
Adequacy of financial assistance (\$)	212	84.9%	3.20
Quality of career counseling and advisement	212	88.2%	3.19
Contact with faculty outside of class	225	89.8%	3.29
Adequacy of laboratory facilities and equipment	205	87.8%	3.20

Adequacy of library facilities	215	94.0%	3.33
Adequacy of computer facilities	214	85.5%	3.19
Overall Assessment			
Value of your education, relative to cost	228	96.1%	3.43
Your sense of community on campus	213	87.8%	3.22
Your preparation for work or graduate school	226	93.8%	3.29
Your satisfaction with your college experience	225	92.4%	3.34

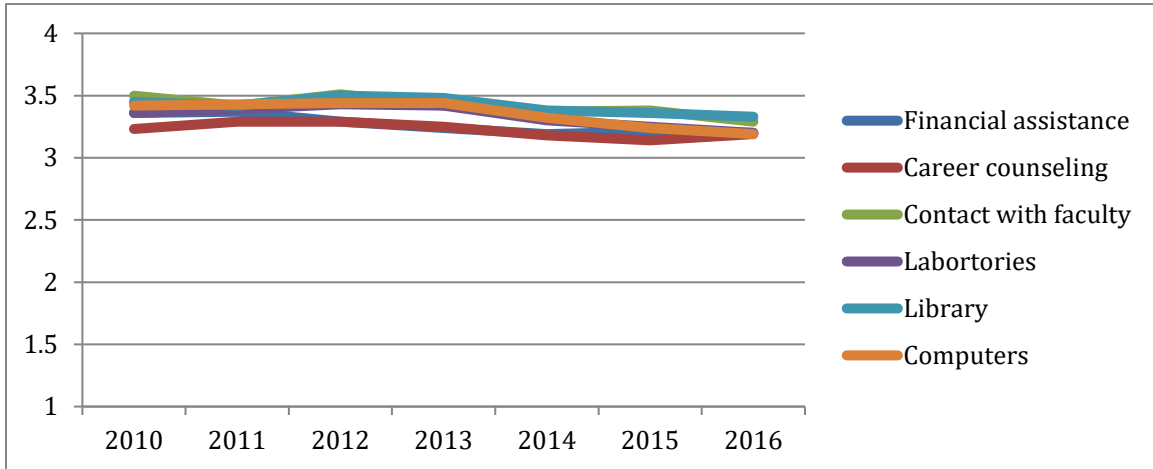
Seventy-eight of the students who responded (42.2%) report that they plan on continuing their education with a graduate degree. Thirty-seven students already have a job in their field, and 41 students plan to seek a job.

Overall, 74.7% of those responding report that, if they had to do it over again, they would attend NMHU, with another 16.5% saying that they might attend here, and only 8.8% saying that they definitely would not.

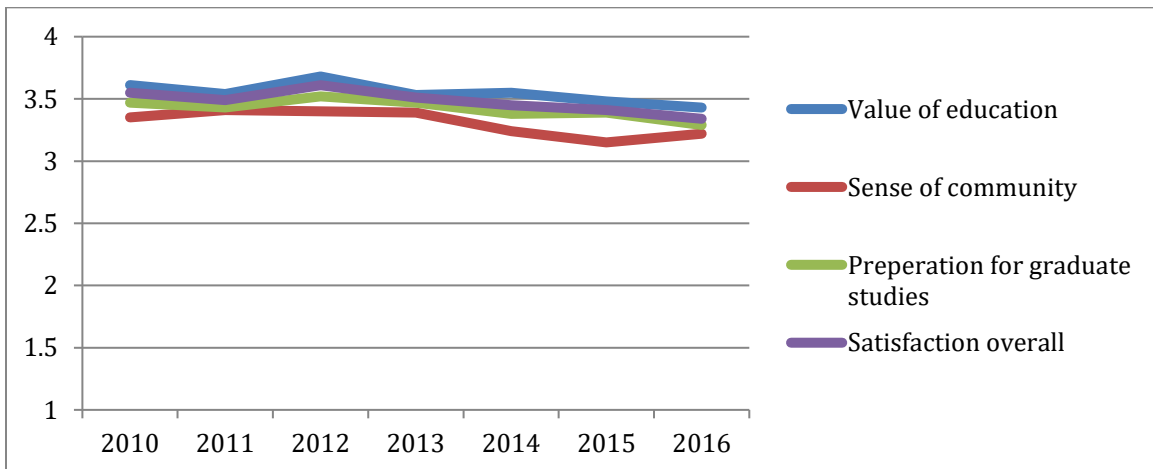
Mean Responses Curriculum and Instruction
4= Very Satisfied, 1=Very Dissatisfied



Mean Responses Support
4= Very Satisfied, 1=Very Dissatisfied



Mean Responses Overall Assessment
4= Very Satisfied, 1=Very Dissatisfied



In the past several years the number of respondents to this survey has decreased, at the same time that our number of degrees awarded has increased. This situation decreases the value of the survey and reliability of the results.

Number of Respondents

