

Student Satisfaction Survey Results, AY 2012-2013
Office of Institutional Effectiveness and Research

The Student Satisfaction Survey is a state-mandated survey given out to graduating students. In the spring of 2013 the survey was given out to students as they completed their degree check, and to students during graduation rehearsal.

We received 246 completed surveys, 135 females (54.9%) and 92 males (37.4%). Nineteen students (7.7%) chose not to report gender. Respondents included 165 undergraduate students (67.1%) and 26 (10.6%) graduate students. Fifty-five students (22.4%) did not report if they were undergraduate or graduate.

The ethnicity of the respondents is reported below.

African American	15	6.1%
Native American	7	2.8%
Asian/Pacific Islander	5	2.0%
Hispanic	157	63.8%
White	41	16.7%
Non-Resident Alien	2	.8%
Other/More Than One	6	2.4%
Missing	13	5.3%
Total	246	

Respondents were very positive concerning their experiences at NMHU. The table below gives the percent of respondents who answered “Very Satisfied” or “Satisfied” to each answer and the mean response on a 4-point scale (with 1 being “Very Satisfied” and 4 being “Very Dissatisfied”). “Does Not Apply” and missing responses are not included in the calculations.

As can be seen, students are particularly happy with the quality of the instruction at Highlands, the instruction in their major and the value of their education relative to cost.

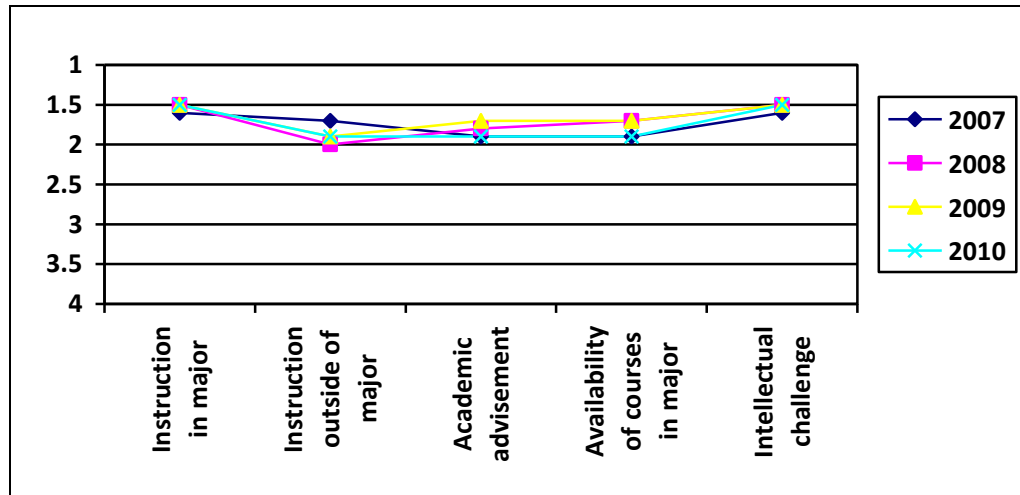
	#	% VS or S	Mean
Curriculum and Instruction			
Quality of instruction in your major	246	100.0%	1.4
Quality of instruction outside your major	234	95.3%	1.6
Quality of academic advisement	245	91.4%	1.6
Availability of courses in your major	243	88.5%	1.7
Quality of intellectual challenge of your program	243	96.7%	1.5
Support			
Adequacy of financial assistance (\$)	211	88.2%	1.8
Quality of career counseling and advisement	226	90.7%	1.8
Contact with faculty outside of class	235	94.5%	1.6
Adequacy of laboratory facilities and equipment	221	95.9%	1.6
Adequacy of library facilities	234	98.3%	1.5
Adequacy of computer facilities	235	95.3%	1.6
Overall Assessment			
Value of your education, relative to cost	242	98.8%	1.5
Your sense of community on campus	232	90.5%	1.6
Your preparation for work or graduate school	236	98.3%	1.5
Your satisfaction with your college experience	244	97.1%	1.5

Ninety of the students responding (37%) report that they plan on continuing their education with a graduate degree. Of the 132 undergraduates who responded to this question, 71 (53.8%) report that they plan to attend graduate school. Thirty-six students already have a job in their field, and 40 plan to seek a job.

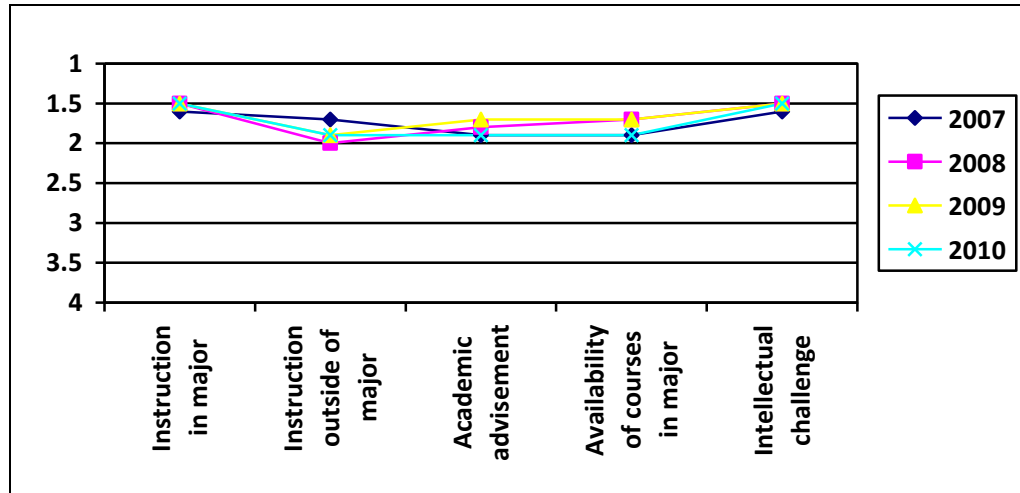
Overall, 78.5% of those responding report that, if they had to do it over again, they would attend NMHU, with another 16.7% saying that they might attend here, and only 4.8% saying that they definitely would not.

Mean Responses Curriculum and Instruction

1= Very Satisfied, 4=Very Dissatisfied



Mean Responses Support
1= Very Satisfied,4=Very Dissatisfied



Mean Responses Overall Assessment
1= Very Satisfied, 4=Very Dissatisfied

