

KOHL'S

Job Title Manager, IT Service Quality
Posting Location 9702:West Coast IT
Auto req ID 3122BR

Job Description Kohl's is looking for a Manager, IS Service Quality join the Kohl's Information Technology Team in Milpitas, CA. This position is responsible for ensuring the successful delivery of quality outcomes for IT services, and meets both external and internal requirements, including legal compliance and customer expectation. The Manager, IS Service Quality also manages the relationship with third party vendors to ensure high quality standards and adherence to service level agreements, and manages direct reports, systems and projects to achieve unit goals.

For more information or to apply, go to: <http://kohlscares.com/our-jobs/corporate/>

Qualifications Candidate will have a Bachelor's Degree in Computer Science or related field and a minimum of 5 years of progressive experience in Quality Assurance (QA). As part of the 5 years of progressive experience with QA, the individual must have a minimum of 3 years of experience with QA management, a minimum of 3 years of experience with SCRUM (Software Configuration and Release Management), and a minimum of 1 year of experience with test tools such as Quality Center, QTP, Caliber RM, or SilkPerformer.

Interested candidates should submit their resume directly to Kohl's website at www.kohlscares.com and reference Manger, IS Service Quality.