



Verizon Careers

Customer Service Specialist- Verizon Wireless- Albuquerque NM with Sign-on Bonus

Albuquerque, NM USA

Job Description

Responsibilities

With your knack for solving tough problems and your focus on delivering exceptional customer service, you will thrive in a Customer Specialist job with Verizon. Here, you'll harness your impressive multi-tasking and tech-savvy skills to resolve challenging customer issues including device-related troubleshooting, billing, service inquiries and more. Answering a high volume of customer calls, you'll deliver innovative, individualized solutions, satisfying the ever-changing needs of our diverse customer base. Through it all, your ability to form a trusted bond, listen attentively and respond to their inquiries will make you the critical touch point between Verizon and our valued customers.

For more information or to apply, go to: <http://tinyurl.com/o7eftnq>

Qualifications

If you have a passion for people, previous customer service experience and preferably an Associate's Degree or higher, discover how you can build your career with a company that's building the future of technology. Learn more about the Customer Specialist career that sparks your interest and apply today.

In return for all of your efforts, we'll be very proud to offer you comprehensive benefits that are truly Total Rewards, including: award-winning training, a competitive salary, medical/dental/vision from day one, 401(k), work-life programs, phone discounts, generous tuition assistance, and limitless opportunities for advancement.

****\$1,000 Sign-on Bonus****

Equal Employment Opportunity

We are an equal opportunity employer m/f/d/v.

Job ID: 362260