

SHARE Technical Support College Intern (DoIT #10111181)

Job ID

107015

Location

Santa Fe

Posting End Date

07/22/2019

Agency

Dept of Information Technology

Full/Part Time

Part-Time

Regular/Temporary

Temporary

Job Posting Type

Standard Requisition

Salary

\$12.87 - \$22.39 Hourly

\$26,764 - \$46,562 Annually

This position is a Pay Band 55

Purpose of Position

This intern position is approved to work part-time through 6/30/2020.

Why does the job exist?

This intern position will work for the Department of Information Technology, SHARE Technical Support Bureau to train and support the Bureau to administer initiatives of various complexities.

How does it get done?

- Apply IT and programming skills in a real world environment as part of the IT team supporting the State of New Mexico's Enterprise Resource Planning System, PeopleSoft.
- Assist with system troubleshooting and defect resolution, including code fixes. Learn about Oracle database performance tuning and apply the skills you have learned to help improve system performance.
- Work with user access/system security SMEs and assist with ongoing PeopleSoft security projects and monitoring.

Who are the customers?

Department of Information Technology (DoIT) internal and external customers.

Ideal Candidate

The ideal candidate has:

- General experience and knowledge in any current IT environments such as cloud, data storage, virtual environments, telecom, video, and Windows upgrades.
- Strong communication skills (written and verbal) to translate technical or IT project requirements.
- Organizational skills.
- Ability to effectively multi-task.

Minimum Qualification

Current enrollment in an accredited college or university.

Employment Requirements

Must possess a valid NM Driver's License or NM ID.

Working Conditions

Work is performed in an office setting with exposure to Visual/Video Display Terminal (VDT), extensive personal computer and phone usage.

Supplemental Information

Benefits:

Do you know what Total Compensation is? [Click here](#)

Agency Contact Information: Vanessa Martinez [Email](#)

For information on Statutory Requirements for this position, click the Classification Description link on the job advertisement.

Bargaining Unit Position

This position is not covered by a collective bargaining agreement.
