

## ATTACHMENT I

| <b>List up to four areas of strength within HU.</b>   |
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| <b>SECTION A: New Administration</b>  |
| Pres. Fries trying to bring up the morale.  |
| New president Dr. Fries.  |
| Hiring of President Fries.  |
| President Fries is excellent  |
| Great current president.  |
| Hiring of Dr. Gilbert Rivera.   |
| President and VPAA are currently sensible people.   |
| The president and VP of Academic Affairs have been more responsive.                         |
| Strong administration.  |
| New administrators.   |
| Administration  |
| Good academic leadership.   |
| Accessibility of some administrators.   |
| Core group of staff, students, administrators, who truly believe in Highlands with passion. |
| Strong and effective management @ Farmington Center   |
| <b>SECTION B: Employee Benefits</b>   |
| Good for the tuition waiver.  |
| Tuition waivers.  |
| Employee tuition waiver.  |
| Tuition waivers - allowing employees to receive education.                                  |
| Tuition waivers   |
| Ability for employees to take classes.  |
| Able to take classes for free.  |
| Good working hours with weekends off.   |
| Good holiday parties for faculty, staff, students.  |
| One of the places in Vegas with good pay.   |
| Good benefits.  |
| Benefits are good.  |
| Good benefits.  |
| Good benefits package.  |
| Good benefits especially holidays.  |
| The great christmas break.  |

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| Holidays off-especially x-mas break-but they want them shorter! |
| Good benefits   |
| Good benefits.  |
| NMHU offers great benefits.                                     |
| Benefits offered to employees.                                  |
| Benefits to employees taking classes and health benefits.       |
| NMHU offers plenty of sick/vacation time.                       |
| Insurance benefits-but are the same anyother place.             |
| Retirement is OK, but could be better - (like PERA)             |
| Holiday time off.   |
| Wellness center.  |
| competitive pay for the area                                    |
| Reasonable pay.   |
| Competitive salaries in some areas.                             |
| <b>SECTION C: Dedicated Employees</b>                           |
| Good relationship with colleagues.                              |
| Good colleagues.  |
| Colleagues  |
| Good department staff.  |
| Good, committed faculty.  |
| Good advisors.  |
| good/nice people  |
| Teamwork/good communication across departments.                 |
| Great office, staff at Rio Rancho Center!                       |
| Many employees want to make a positive difference.              |
| Hard-Working staff.   |
| Committed staff with terrible wages.                            |
| Employees (some of them) really enjoy helping students.         |
| Most employees care and help students.                          |
| Most employees committed to students and NMHU.                  |
| Many dedicated employees and faculty.                           |
| HU staff members are dedicated and loyal to the university.     |
| The friendly atmosphere of staff and faculty.                   |
| HU faculty seem to be more involved with the university.        |
| Great Faculty   |
| Dedicated professors.   |
| Trying to recruit more students.                                |
| Increased recruitment efforts.                                  |
| Recruitment.  |

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| Recruitment and Admissions are doing a much better job.   |
| Enrollment is up.   |
| Student enrolment.  |
| Student enrollment  |
| Not one entity alone should be given credit for efforts in recruitment and retention because it is a UNIVERSITY effort. |
| <b>SECTION D: HU Campus</b>   |
| Offering free tuition for freshmen.   |
| Affordable tuition.   |
| Affordability.  |
| Tuition is available to students.   |
| Cost of tuition   |
| Low student to faculty ratio.   |
| Small student - tr. Ratio.  |
| Small student to teacher ratio.   |
| Low teacher/student ratio.  |
| Class sizes.  |
| Small classes.  |
| Small   |
| Small classes for out students.   |
| Size of highlands and community.  |
| Diversity of academic majors available.   |
| Diverse   |
| Diversity.  |
| Diverse student population.   |
| Student diversity.  |
| Students of color and international.  |
| Campus is looking nicer.  |
| Overall campus looks good.  |
| Campus looks better and more talk about rennovations.   |
| ITV   |
| New computers!  |
| New computers.  |
| Use of technology   |
| Technology  |