

At NMHU, co-curricular activities are defined as out-of-class experiences that complement and extend the formal learning experience of a course or academic program. Co-curricular activities develop a student's social, intellectual, cultural, democratic, civic, and aesthetic domains. They are supervised and/or financed by the institution and facilitate the attainment of NMHU's four essential traits (or student learning outcomes). These experiences are voluntary, ungraded, and non-credited, although they may be compensated through student employment.

Four identified traits/student learning outcomes that the NMHU community of faculty, students and staff identified that our graduates are expected to display:

- Mastery of content knowledge and skills
- Effective communication skills
- Critical and reflective thinking skills
- Effective use of technology

Program Name:

Net-Tutor-Academic Support

Main Contact and Email:

Benito Pacheco bmpacheco@nmhu.edu

Program Mission:

Our mission is to provide opportunities for undergraduate and graduate students enrolled at main campus, a center, or online, to attain an exceptional education by fostering tutoring services to support persistence towards achievement of educational goals.

Intended Audience:

NetTutor is a web-based online tutoring service available to NMHU undergraduate and graduate students. The service is offered to main campus, center, and online students. The student can choose tutoring that is either synchronous, or asynchronous which allows for 24 hours access. Tutoring can be accessed at www.nmhu.edu in the E-courses link.

Describe how you measure student satisfaction with your program and results for this year:

Survey Data at conclusion of academic year
Student grades
Student enrollment

Student Learning Outcome:	University Trait(s) linked to which it is linked Learning Outcomes	Measures of Assessment	Timeline for Measurement	Threshold to Determine if outcome has been achieved
<p>1. <i>Undergraduate and Graduate students will Improve or maintain or improve their current GPA</i></p>	<ul style="list-style-type: none"> • Mastery of content knowledge and skills • Critical and reflective thinking skills • Effective use of technology 	<ul style="list-style-type: none"> • Student grades for those that attended at least one session • Data from Net-Tutor and review GPA of those that attended at least one session. 	<p>Fall 16 semester Spring Semester 17</p>	<p>75% of students who access at least one net-tutor session will have at least a 2.0 GPA.</p>
<p>2. <i>Undergraduate and Graduate students will demonstrate improved understanding of their course subject matter</i></p>	<ul style="list-style-type: none"> • Mastery of content knowledge and skills • Critical and reflective thinking skills • Effective use of technology 	<ul style="list-style-type: none"> • Student grades in courses related to tutoring subject and accessed for at least one session • Data from Net-Tutor and review course grades for students of those that attended at least one session. 	<p>Fall 16 Semester Spring 17 Semester</p>	<p>80% of students who access at least one net-tutor session will pass the course related to the tutoring session.</p>
<p>3. <i>Undergraduate and Graduate students will be retained to the following academic year</i></p>	<ul style="list-style-type: none"> • Mastery of content knowledge and skills • Effective communication skills • Critical and reflective thinking skills 	<ul style="list-style-type: none"> • Student enrollment for Fall 17 semester 	<p>Fall 17 Semester</p>	<p>70% of students who access at least one net-tutor session will be retained the following academic year.</p>

NetTutor Data Fall 16			NetTutor Data Spring 17 (through March)		
Group	Sessions	Time (minutes)	Group	Sessions	Time (minutes)
Live Writing and Paper Center	27	630	Live Writing Tutor and Paper Center	49	1136
Accounting	28	727	Accounting	2	62
Algebra, Basic Math, and Precalculus	17	284	Algebra, Basic Math, and Precalculus	7	69
Biology	2	15	Business	5	61
Business	1	3	Calculus, Linear Algebra, and Differential Equations	4	137
Calculus, Linear Algebra, and Differential Equations	6	84	Computer Science	11	192
Chemistry	2	68	Criminology	1	13
Computer Science	11	694	Discrete Math and Finite Math	1	9
Criminology	2	16	Finance	1	37
Discrete Math and Finite Math	1	7	History	1	5
Economics	1	3	Psychology	1	24
Finance	2	20	Statistics	1	20
History	1	3	Totals	84	1765
Physics and Physical Science	1	24			
Psychology	1	11			
Sociology	2	43			
Statistics	21	572			
Totals	126	3204			