NEW MEXICO HIGHLANDS UNIVERSITY
REQUEST FOR PROPOSAL # 17-004-8
Debt Collection Services for Higher Education
NIGP Code 94633
<table>
<thead>
<tr>
<th>Section</th>
<th>Introduction</th>
</tr>
</thead>
<tbody>
<tr>
<td>A.</td>
<td>Purpose</td>
</tr>
<tr>
<td>B.</td>
<td>Background Information</td>
</tr>
<tr>
<td>C.</td>
<td>Scope of Procurement</td>
</tr>
<tr>
<td>D.</td>
<td>Procurement Manager</td>
</tr>
<tr>
<td>E.</td>
<td>Definition of Terminology</td>
</tr>
<tr>
<td>Section</td>
<td>Conditions Governing the Procurement</td>
</tr>
<tr>
<td>A.</td>
<td>Sequence of Events</td>
</tr>
<tr>
<td>B.</td>
<td>Explanation of Events</td>
</tr>
<tr>
<td>C.</td>
<td>General Requirements</td>
</tr>
<tr>
<td>Section</td>
<td>Response Format and Organization</td>
</tr>
<tr>
<td>A.</td>
<td>Number of Responses</td>
</tr>
<tr>
<td>B.</td>
<td>Number of Copies</td>
</tr>
<tr>
<td>C.</td>
<td>Proposal Format</td>
</tr>
<tr>
<td>D.</td>
<td>Required and Information Documents</td>
</tr>
<tr>
<td>Section</td>
<td>Specifications</td>
</tr>
<tr>
<td>A.</td>
<td>Organizational Experience</td>
</tr>
<tr>
<td>B.</td>
<td>Organizational References</td>
</tr>
<tr>
<td>C.</td>
<td>Cost, Wages, and Rates</td>
</tr>
<tr>
<td>D.</td>
<td>Ability to Work with University</td>
</tr>
<tr>
<td>E.</td>
<td>Term Award</td>
</tr>
<tr>
<td>F.</td>
<td>Terms</td>
</tr>
<tr>
<td>G.</td>
<td>Invoicing and Payments</td>
</tr>
<tr>
<td>Section</td>
<td>Pricing/Cost Response Form</td>
</tr>
<tr>
<td>Section</td>
<td>Evaluation Components</td>
</tr>
<tr>
<td>Attachment 1</td>
<td>Addendum Acknowledgement form</td>
</tr>
<tr>
<td>Attachment 2</td>
<td>Acknowledgement of Receipt Form</td>
</tr>
<tr>
<td>Attachment 3</td>
<td>Supplier Conflict of Interest and Debarment/Suspension Certification Form</td>
</tr>
<tr>
<td>Attachment 4</td>
<td>New Mexico Business Preference Form</td>
</tr>
<tr>
<td>Attachment 5</td>
<td>Resident Veterans Preference Form</td>
</tr>
<tr>
<td>Attachment 6</td>
<td>Campaign Contribution Disclosure Form</td>
</tr>
<tr>
<td>Attachment 7</td>
<td>RFP Advertisement</td>
</tr>
</tbody>
</table>
I. INTRODUCTION

A. PURPOSE

New Mexico Highlands University (“NMHU”) is soliciting proposals from qualified and experienced firms for selection as a provider(s) of Debt Collection Services on behalf of NMHU. The primary areas of consideration are for Offerors that provide Debt Collection Services for accounts that are past due with the University. The Debt Collection Service Company must be flexible and fully understand the nature of Debt Collection Services in Higher Education.

B. BACKGROUND INFORMATION

New Mexico Highlands University is a public, state-run institution located in Las Vegas, New Mexico, with centers in Santa Fe, Rio Rancho, Farmington and Roswell, offering undergraduate and graduate degrees.

C. SCOPE OF PROCUREMENT

NMHU has issued this RFP to contract with Offerors to perform Debt Collection Services. The purpose of this proposal is to support the University in reclaiming outstanding debt owed to the University from past due accounts, primarily from outstanding student account balances.

1. Complete all billing, necessary research, debtor locating and debtor contact in order to collect on placed accounts.
2. Complete all necessary research in order to locate certain parties of interest to the state (债务ors, absent parents, etc.),
3. The vendor shall provide management reports and inventory and payment data extracts in a manner and frequency to be prescribed by NMHU. The vendor shall provide whatever data extracts and/or reports necessary to a successor upon expiration of the contract.
4. The vendor shall provide a toll-free telephone number for return telephone calls.
5. Violation of any federal or state general or special law or regulation governing the fair collection of debts, whether related to accounts covered under the awarded contract or other accounts handled by awarded vendors, shall be grounds for termination of the contract. In addition, vendors shall be required to indemnify NMHU for such violations.
6. Under no circumstances shall vendors attempt to make collections by coercion or threats.
7. Vendors shall respond within two (2) business days to complaints or inquiries NMHU transmits to the vendor. NMHU reserves the right to investigate and ultimately cancel a contract upon verification of repeated complaints.
8. NMHU retains the right to withdraw accounts under which no collections have been made six (6) months after assignment and may reallocate these accounts to another awarded vendor or to staff internally.
9. Vendors must be willing to accept another vendor’s discontinued accounts as secondary referrals.
10. Vendors will be responsible for professional quality, technical accuracy and timely completion and submission of all deliverables or services required to be provided under the contract. The vendor shall, without additional compensation, correct or revise any errors, omissions, or other deficiencies in its deliverables and other services in a timely manner.
11. No collection fees shall be paid to any vendor on accounts that are referred for collection, but on which NMHU receives payment prior to any collection efforts being performed by the vendor.
12. Awarded vendor(s) shall be responsible for any embezzlement, fraudulent, dishonest, vandalism, and malicious mischief act or acts by the vendor and its employees during the term of the contract. Awarded vendors shall guarantee the confidentiality, security and safety of all files, documents, computer files and other records pertaining to the Services.
13. Awarded vendors shall reimburse NMHU for any amount which becomes uncollectible which is lost due to any act or omission of the vendor or its officers, agents, or employees. Such acts or omissions may include, but are not limited to, accepting a compromise settlement for less than the total amount due without authorization and acknowledging that a payment constitutes payment in full when in fact the debt or account is not paid in full.
14. Any amounts received by vendor which are in excess of that which is due and payable are overpayments and shall be forwarded to the NMHU in full with an explanation that the amount is an overpayment. Vendor shall not be entitled to a collection fee for overpayments and shall not retain any portion of an overpayment.
15. Vendor shall be responsible for ensuring that the account balances are updated so as to reflect the amounts actually past due. Vendor shall exercise special care to ensure that the entire delinquent amount is included in any court judgment obtained or has been paid before informing the borrower that the debt has been paid in full.
16. NMHU retains the right to terminate services of a vendor upon fifteen (15) days written notice. Upon the termination of any resulting agreement or contract, collections received by vendors within forty five (45) days after the termination date will be subject to the fee arrangement specified. Any collections received after the forty five (45) day period shall be returned to NMHU without a fee charge.

17. Vendors are to enter into payment agreements in accordance with payment agreement parameters set forth by NMHU or with written consent of NMHU.

18. Vendors shall remit all monies received (gross receipts) to NMHU within (30) thirty days after receipt of monies from debtor(s).

19. Must comply with all State and Federal Rules and Regulations

20. Must communicate with NMHU in a timely fashion and be able to furnish monthly reports in a consistent, timely fashion.

21. Communication with student debtors is in compliance with all state and federal rules and regulations.

22. Must maintain integrity of University and understand that student debtors are also future enrollees regardless of account standing.

D. PROCUREMENT MANAGER

1. New Mexico Highlands University has assigned a Procurement Manager who is responsible for the conduct of this procurement whose name, address, telephone number, and e-mail address are listed below.

   Name:   Adam Bustos
   Address:  1005 Diamond St Las Vegas, NM 87701
   Telephone:  505-454-0353
   Fax:   505-454-3109
   Email:   adambustos@nmhu.edu

2. Delivery of the RFP may be made as follows:

   1. **If via delivery in person:**
      New Mexico Highlands University
      Attn: Purchasing Department-RFP #17-004-8
      903 University Avenue
      Las Vegas, NM 87701

   2. **If via United States Postal Service:**
      New Mexico Highlands University
      Attn: Purchasing Department-RFP #17-004-8
      P.O. Box 9000
      Las Vegas, NM 87701

   3. **If via FedEx, United Parcel Service, or other carrier:**
      New Mexico Highlands University
      Attn: Purchasing Department-RFP #17-004-8
      1005 Diamond Avenue
      Las Vegas, NM 87701

3. Any inquiries or requests regarding this procurement should be submitted, in writing, to the Procurement Manager. Offerors may contact ONLY the Procurement Manager regarding this procurement. Other employees or Evaluation Committee members do not have the authority to respond on behalf of NMHU.

E. DEFINITION OF TERMINOLOGY
This section contains definitions of terms used throughout the procurement document, including appropriate abbreviations.

1. **Addendum**: a written or graphic instrument issued prior to the opening of Bids which clarifies, corrects, or changes the RFP. Plural: addenda.
2. **Business Hours**: 8:00 AM thru 5:00 PM Mountain Standard or Mountain Daylight Time, whichever is in effect on the date given.
3. **Close of Business**: 5:00 PM Mountain Standard or Daylight Time, which is in use on the date given.
4. **Contract**: a written agreement for the procurement of items of tangible personal property, services, or professional services.
5. **Contractor**: the successful offeror who enters into a Price Agreement with NMHU.
6. **Desirable**: the terms “may,” “can,” “should,” “preferably,” or “prefers” identify a desirable or discretionary item or factor.
7. **Determination**: the written documentation of a decision of a procurement manager, including findings of fact required to support a decision. A determination becomes part of the procurement file.
8. **Evaluation Committee**: a body appointed by the procurement manager to perform the evaluation of the Offeror’s proposals.
9. **Evaluation Committee Report**: a report prepared by the Procurement Manager and the Evaluation Committee for contract award that will contain written determinations resulting from the procurement.
10. **Finalist**: an Offeror and/or Offerors who meet all the mandatory specifications of this request for proposals and whose score on evaluation factors is sufficiently high to merit further considerations by the Evaluation Committee.
11. **Hourly Rate**: the proposed fully loaded maximum hourly rates that include travel, per diem, fringe benefits, and any overhead costs for contractor personnel as well as subcontractor personnel, if appropriate.
12. **ITS**: Information Technology Services.
13. **Mandatory**: the terms “must,” “shall,” “will,” “is required,” or “are required,” identify a mandatory item or factor. Failure to meet a mandatory item or factor will result in the rejection of the Offeror’s proposal as nonresponsive.
14. **Multiple Source Award**: an award of indefinite quantity contract for one or more similar services to more than one Offeror.
15. **NMHU**: New Mexico Highlands University.
16. **Offeror**: any person, corporation, or partnership who chooses to submit a proposal.
17. **Price Agreement**: a definite quantity contract or indefinite quantity contract that requires the contractor to furnish services to NMHU.
18. **Procurement Manager**: the person or designee authorized to manage or administer a procurement requiring the evaluation of competitive sealed proposals with clearly defined start and end times, a set of clearly defined tasks, and a budget. The project terminates once the project scope is completed and project acceptance is given by the project executive sponsor.
19. **Project manager**: means an employee assigned by NMHU to oversee the contract work.
20. **Purchasing Agent**: the purchasing agent for NMHU or a designated representative.
21. **Request for Proposals or RFP**: all documents, including those attached or incorporated by reference, used for soliciting proposals.
22. **Responsible Offeror:** an Offeror submitting a responsive proposal and who has furnished, when required, information and data to prove that its financial resources, production or service facilities, personnel, service reputation, and experience are adequate to make satisfactory delivery of the services described in the proposal.

23. **Responsive Offer or Responsive Proposal:** an offer or proposal that conforms in all material aspects to the requirements set forth in a request for proposals. Material respects of a request for proposals include but are not limited to price, quality, quantity, or delivery requirements.

24. **Solicited and Awarded:** an Invitation to Bid or RFP was made available to the general public, through any means.

25. **Staff:** a full-time, part-time, or an independently contracted employee with the Offeror’s company.

II. CONDITIONS GOVERNING THE PROCUREMENT

This section of the RFP contains the schedule, description, and conditions governing the procurement.

A. SEQUENCE OF EVENTS

The Procurement Manager will make every effort to adhere to the following schedule:

PROPOSAL SCHEDULE
ALL DATES AND TIMES ARE SUBJECT TO CHANGE

1. Issuance of RFP March 23, 2017
2. Distribution List Response due Prior to Bid Deadline
3. Deadline to Submit Written Questions to be received by 5:00 pm on March 27, 2017
4. Response to Written Questions on/before March 30, 2017
5. Submission of Proposal Deadline prior to 3:00 pm on April 5, 2017
6. Proposal Evaluation Within two weeks
7. Best and Final Offers (Optional) As necessary
8. Finalize Price Agreement (Negotiations) On or around April 12, 2017
9. Price Agreement Award(s) After Negotiations Complete
10. Protest Deadline 15 days after award
B. EXPLANATION OF EVENTS

The following paragraphs describe the activities listed in the sequence of events shown in Section II. Paragraph A, above.

1. Issuance of RFP

This RFP is being issued on behalf of New Mexico Highlands University on March 23, 2017.

2. Distribution List Response Due

Potential Offerors should hand deliver, e-mail, or registered or certified mail the Acknowledgement of Receipt Form for Request for Proposals that accompanies this document, Attachment 2, to have their organization placed on the procurement distribution list. The form should be signed by an authorized representative of the organization, dated and returned to the Procurement Manager as soon as possible, or before the submission deadline.

The procurement distribution list will be used for the distributing written responses to questions. Failure to return the Acknowledgement of Receipt of Request for Proposals form can constitute a presumption of receipt and rejection of the RFP, and the potential Offeror’s organization name may not appear on the distribution list.

3. Deadline to Submit Written Questions

Potential Offerors may submit written questions to the Procurement Manager with the intent to clarify the RFP until 5:00 PM Mountain Standard Time /Daylight Time on Monday, March 27, 2017 as indicated in the sequence of events. All written questions must be addressed to the Procurement Manager declared in Section I, Paragraph D.

4. Response to Written Questions

Written responses to written questions will be distributed as indicated in the sequence of events to all potential Offerors whose organization name appears on the procurement distribution list. An e-mail copy will be sent to all Offeror’s that provide Acknowledgment of Receipt forms described in II.B.2 before the deadline.

5. Submission of Proposal Deadline

All offeror proposals must be received for review and evaluation by the Procurement Manager or designee no later than 3:00 PM Mountain Standard Time/Daylight Time on Wednesday April 5, 2017. Proposals received after the deadline will not be accepted. The date and time of receipt will be recorded on each proposal.

Proposals must be addressed and delivered to the Procurement Manager at the address listed in Section I, Paragraph D2. Proposals must be sealed and labeled on the outside of the package to clearly indicate that they are in response to the Debt Collection Services RFP #17-004-8. Proposals submitted by facsimile, or other electronic means, will not be accepted.
A public log will be of the of all offeror organizations that submitted proposals. Pursuant to Section NMSA 1978, 13-1-116, the contents of the proposal shall not be disclosed to competing potential offerors during the negotiation process. The negotiation process is deemed to be in effect until the contract awarded pursuant to the Request for Proposals has been fully executed.

A. Receipt, Opening and Recording
Proposals received on time will be opened in the presence of two (2) or more witnesses (NMHU employees), and will not be opened publicly. No pricing/cost proposals will be revealed.

1. NMHU shall have the right to waive technical irregularities in the form of the Proposal of the Bidder, which do not alter the price, quality or quantity of the Services.

2. If a Bidder who otherwise would have been issued an Award and Contract, is found not to be a responsible Bidder, a determination that the Bidder is not a responsible Bidder, setting forth the basis of the finding, shall be prepared by the Procurement Manager. The unreasonable failure of the Bidder to promptly supply information in connection with an inquiry with respect to responsibility is grounds for a determination that the Bidder is not a responsible Bidder.

6. Proposal Evaluation
An Evaluation Committee will perform the evaluation of proposals. This process will take place as indicated in the Sequence of Events, depending on the number of proposals received. During this time, the Procurement Manager may initiate discussion with Offerors who submit responsive or potentially responsive proposals for the purpose of clarifying aspects of the proposals. Proposals may be accepted and evaluated without such discussion. Discussion SHALL NOT be initiated by the Offerors.

7. Best and Final Offers
If applicable, Finalist Offerors may be asked to submit revisions to their proposals for the purpose of obtaining best and final offers by as per schedule Section II, A. Sequence of Events, or as soon thereafter as possible.

8. Finalize Price Agreement
The price agreement will be finalized with the most advantageous Offeror(s) as per schedule Section II, A. Sequence of Events, or as soon thereafter as possible. This date is subject to change at the discretion of the Procurement Manager. In the event that mutually agreeable terms cannot be reached within the time specified, NMHU reserves the right to finalize a price agreement with the next most advantageous Offerors without undertaking a new procurement process. NMHU reserves the right to award to multiple offerors.

9. Price Agreement Award
After the review of the Evaluation Committee Report and the signed Price Agreement, NMHU will award the Price Agreement per the schedule in Section II, A. Sequence of Events, or as soon thereafter as possible. This date is subject to change at the discretion of NMHU. The contract shall be awarded to the Offeror(s) whose proposals are most advantageous to NMHU, taking into
consideration the weighted evaluation factors set forth in the RFP. The most advantageous proposal may or may not have received the most points. The award is subject to appropriate NMHU and State Approval. NMHU reserves the right to award to multiple Offerors.

10. Protest Deadline

Any protest by an Offeror must be timely and in conformance with Section 13-1-172 NMSA 1978, and applicable procurement regulations. The fifteen (15) calendar day protest period shall begin on the day following the award of the Price Agreement and will end at 5:00 PM Mountain Standard Time/Daylight Time on the 15th day. Protests must be written and must include the name and address of the protestor and the request for proposal number. It must also contain a statement of the grounds for protest, including appropriate supporting exhibits and must specify the ruling requested from NMHU. The protest must be delivered to:

Adam A. Bustos  
Purchasing Director  
1005 Diamond St  
Las Vegas, NM 87701

Protests received after the deadline will not be accepted.

C. GENERAL REQUIREMENTS

1. Acceptance of Conditions Governing the Procurement

Potential Offerors must indicate their acceptance of the Conditions Governing the Procurement section in the letter of transmittal. Submission of a proposal constitutes acceptance of the Evaluation Factors contained in Section VI of this RFP.

2. Incurring Cost

Any cost incurred by the potential Offeror in preparation, transmittal, and/or presentation of any proposal or material submitted in response to this RFP shall be borne solely by the Offeror.

Any cost incurred by the Offeror for set up and demonstrate proposed equipment and/or system shall be borne solely by the Offeror.

3. Prime Contractor Responsibility

Any Price Agreement that may result from this RFP shall specify that the prime contractor is solely responsible for fulfillment of any contract with NMHU that may derive from this RFP.

4. Subcontractors

If applicable, the use of subcontractors is allowed. The prime contractor shall be wholly responsible for the entire performance of the Price Agreement whether or not subcontractors are used. Additionally, the prime contractor must receive approval, in
writing, from the state agency hiring from the Price Agreement before any subcontractor is used during the term of this agreement.

5. **Amended Proposals**
   An Offeror may submit an amended proposal before the deadline for receipt of proposals. Such amended proposals must be complete replacements for a previously submitted proposal and must be identified clearly as such in the transmittal letter. NMHU personnel will not merge, collate, or assemble proposal materials.

6. **Offerors Rights to Withdraw Proposal**
   Offerors will be allowed to withdraw their proposals at any time prior to the deadline for receipt of proposals. The Offeror must submit a written withdrawal request addressed to the Procurement Manager and signed by the Offeror’s duly authorized representative.

   The approval or denial of withdrawal requests received after the deadline for receipt of the proposals is governed by the applicable procurement regulations.

7. **Proposal Offer Firm**
   Responses to this RFP, including proposal prices for services, will be considered firm for one hundred twenty (120) days after the due date for receipt of proposals or ninety (90) days after the due date for the receipt of a best and final offer, if the Offeror is invited or required to submit one.

8. **Disclosure of Proposal Contents**
   The proposals will be kept confidential until negotiations are completed by NMHU. At that time, all proposals and documents pertaining to the proposals will be open to the public, except for material that is clearly marked proprietary or confidential. The Procurement Manager will not disclose or make public any pages of a proposal on which the potential Offeror has stamped or imprinted "proprietary" or "confidential" subject to the following requirements.

   Proprietary or confidential data shall be readily separable from the proposal in order to facilitate eventual public inspection of the non-confidential portion of the proposal. Confidential data is normally restricted to confidential financial information concerning the Offeror’s organization and data that qualifies as a trade secret in accordance with the Uniform Trade Secrets Act, NMSA 1978, §57-3A-1 through §57-3A-7. The price of products offered or the cost of services proposed shall not be designated as proprietary or confidential information.

   If a request is received for disclosure of data for which an Offeror has made a written request for confidentiality, NMHU shall examine the Offeror’s request and make a written determination that specifies which portions of the proposal should be disclosed. Unless the Offeror takes legal action to prevent the disclosure, the proposal will be so
disclosed. The proposal shall be open to public inspection subject to any continuing prohibition on the disclosure of confidential data.

9. **No Obligation**
   This procurement in no manner obligates NMHU to the use of Offeror(s) services until a valid written contract is awarded and approved by appropriate authorities.

10. **Termination**
    This RFP may be canceled at any time and any and all proposals may be rejected in whole or in part when NMHU determines such action to be in the best interest of the University.

11. **Sufficient Appropriation**
    Any Price Agreement or contract awarded as a result of this RFP process may be terminated if sufficient appropriations or authorizations do not exist. Such terminations will be effected by sending written notice to the contractor. NMHU’s decision as to whether sufficient appropriations and authorizations are available will be accepted by the contractor as final.

12. **Legal Review**
    NMHU requires that all Offerors agree to be bound by the General Requirements contained in this RFP. Any Offeror concerns must be provided promptly in writing to the attention of the Procurement Manager.

13. **Governing Law**
    This procurement and any agreement with an Offeror that may result from this procurement shall be governed by the laws of the State.

14. **Basis for Proposal**
    Only information supplied, in writing, by NMHU through the Procurement Manager or in this RFP should be used as the basis for the preparation of Offeror proposals.

15. **Contract Terms and Conditions**
    The contract between NMHU and the associated contractor will follow the format specified by NMHU and contain the terms and conditions set forth. NMHU reserves the right, however, to negotiate with an Offeror(s) provisions in addition to those contained in this RFP. The contents of this RFP, as revised and/or supplemented, and the successful Offeror’s proposal will be incorporated into and become part of the resultant Contract.

    Should an Offeror object to any of the terms and conditions in the Contract Terms and Conditions, the Offeror must propose specific alternative language. NMHU may or may not accept the alternative language. General references to the Offeror’s terms and
conditions or attempts at complete substitutions are not acceptable to NMHU and will result in disqualification of the Offeror’s proposal.

Offerors must provide a brief discussion of the purpose and impact, if any, of each proposed change followed by the specific proposed alternate wording.

16. Offeror’s Terms and Conditions
Offerors must submit with the proposal a complete set of any additional terms and conditions they expect to have included in a contract negotiated with NMHU.

17. Contract Deviations
Any additional terms and conditions, which may be the subject of negotiation, will be discussed only between NMHU and the Offeror selected from the Price Agreement and shall not be deemed an opportunity to amend the Offeror’s proposal.

18. Offeror Qualifications
The Evaluation Committee may make such investigations as necessary to determine the ability of the potential Offeror to adhere to the requirements specified within this RFP. The Evaluation Committee will reject the proposal of any potential Offeror who is not a Responsible Offeror or fails to submit a responsive offer as defined in NMSA 1978, §§13-1-83 and 13-1-85.

19. Right to Waive Minor Irregularities
The Evaluation Committee reserves the right to waive minor irregularities as well as mandatory requirements, provided that all of the otherwise responsive proposals failed to meet the same mandatory requirements and that the failure to do so does not otherwise materially affect the procurement. This right is at the sole discretion of the Evaluation Committee.

20. Change in Contractor Representatives
NMHU reserves the right to require a change in contractor representatives if the assigned representatives are not, in the opinion of NMHU, meeting its needs adequately.

21. Notice
The Procurement Code, NMSA 1978, §13-1-28 through §13-1-199, imposes civil and misdemeanor criminal penalties for its violation. In addition, the New Mexico criminal statutes impose felony penalties for bribes, gratuities, and kickbacks.

22. State Agency Rights
NMHU in agreement with the Evaluation Committee reserves the right to accept all or a portion of a potential Offeror’s proposal.

23. Right to Publish
Throughout the duration of this procurement process and contract term, Offerors and contractors must secure written approval prior to the release of any information that pertains to the potential work or activities covered by this procurement and/or state agency contracts deriving from this procurement from NMHU and the Procurement Manager. Failure to adhere to this requirement may result in disqualification of the Offeror’s proposal or removal from the Price Agreement.

24. Ownership of Proposals
All documents submitted in response to the RFP shall become property of NMHU.

25. Confidentiality
Any confidential information provided to, or developed by, the contractor in the performance of the contract resulting from this RFP shall be kept confidential and shall not be made available to any individual or organization by the contractor without the prior written approval of NMHU.

The Contractor(s) shall agree to protect the confidentiality of all confidential information and not to publish or disclose such information to any third party without first procuring NMHU’s written permission.

26. Electronic mail address required
A large part of the communications regarding this procurement will be conducted by electronic mail (e-mail). Offeror must have and provide a valid e-mail address to receive this correspondence. (See also, Section II.B.4, Response to Written Questions).

27. Use of Electronic Versions of this RFP
This RFP is being made available by electronic means. If accepted by such means, the Offeror acknowledges and accepts full responsibility to insure that no changes are made to the RFP. In the event of conflict between a version of the RFP in the Offeror’s possession and the version maintained by NMHU, the version maintained by NMHU shall govern.

28. Disclosure Regarding Responsibility
Any prospective Responsible Bidder/Offeror (hereafter Offeror) and/or any of its Principals who seek to enter into a contract greater than twenty thousand dollars ($20,000.00) with any State agency for professional services, tangible personal property, services, or construction agrees to disclose whether they, or any principal of their company:

1. are presently debarred, suspended, proposed for debarment, or declared ineligible for award of contract by any federal entity, State agency or LPB;

2. have, within a three-year period preceding this offer, been convicted of or had civil judgment rendered against them for: commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (federal, state or local) contract or subcontract; violation of federal or state antitrust statutes related to the submission of offers; or commission in any federal or state
jurisdiction of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, tax evasion, violation of federal criminal tax law, or receiving stolen property;

3. are presently indicted for, or otherwise criminally or civilly charged by any (federal state or local) government entity with, commission of any of the offenses enumerated in paragraph 2 of this disclosure.

4. have, preceding this offer, been notified of any delinquent federal or state taxes in an amount that exceeds $3,000.00, of which the liability remains unsatisfied

a) Taxes are considered delinquent if both of the following criteria apply:
   i. The tax liability is finally determined. The liability is finally determined if it has been assessed. A liability is not finally determined if there is a pending administrative or judicial challenge.
   ii. In the case of a judicial challenge of the liability, the liability is not finally determined until all judicial appeal rights have been exhausted.

b) The taxpayer is delinquent in making payment. A taxpayer is delinquent if the taxpayer has failed to pay the tax liability when full payment was due and required. A taxpayer is not delinquent in cases where enforced collection action is precluded.

5. Have, within a three-year period preceding this offer, had one or more contracts terminated for default by any federal or state agency or local public body. Principal, for the purpose of this disclosure, means an officer, director, owner, partner, or a person having primary management or supervisory responsibilities within a business entity or related entities. The Offeror shall provide immediate written notice to the Procurement Manager or Buyer if, at any time prior to contract award, the Offeror learns that its disclosure was erroneous when submitting or became erroneous by reason of changed circumstances. A disclosure that any of the items in this requirement exist will not necessarily result in withholding an award under this solicitation. However, the disclosure will be considered in the determination of the Offeror’s responsibility. Failure of the Offeror to furnish a disclosure or provide additional information as requested will render the Offeror nonresponsive.

6. Nothing contained in the foregoing shall be construed to require establishing a system of records in order to render in good faith the disclosure required by this document. The knowledge and information of an Offeror is not required to exceed that which is the normally possessed by a prudent person in the ordinary course of business dealings. The disclosure requirement provided is a material representation of fact upon which reliance was placed when making an award and is a continuing material representation of the facts. If, during the performance of the contract, the contractor is indicted for or otherwise criminally or civilly charged by any government entity (federal, state, or local) with commission of any offenses named in this document the contractor must provide immediate written notice to the Procurement Manager or Buyer. If it is later determined that the Offeror knowingly rendered an erroneous disclosure, in addition to other
remedies available to the government, the Price Agreement or Procurement Manager may terminate the involved contract for cause. Still further, the Procurement Manager may suspend or debar the contractor from eligibility for future solicitations until such time as the matter is resolved to the satisfaction of NMHU.

29. **Conflict of Interest**
   The Offeror warrants that it presently has no interest and shall not acquire any interest, direct or indirect, that would conflict in any manner or degree with the performance or services required under the Agreement. The Offeror certifies that the requirements of the Governmental Conduct Act, NMSA 1978, §10-16-1 through §10-16-18, regarding contracting with a public officer or state employee or former state employee have been followed.

30. **Use by other State Agencies and Local Public Bodies**
   In accordance with NMSA 13-1-129, bidders are hereby notified that other governmental entities within the State of New Mexico, or as otherwise allowed by their respective governing directives, may contract for the services outlined in this RFP with the awarded Offeror. Contractual Agreements accomplished under this provision shall be between the awarded offeror and the contracting entity with no obligation by the Regents of New Mexico Highlands University.

### III. RESPONSE FORMAT AND ORGANIZATION

**A. NUMBER OF RESPONSES**
   Potential Offerors shall respond to all elements of the RFP and submit a proposal for services qualified to perform.

**B. NUMBER OF COPIES**
   Bidder is to submit Five (5) copies of their Proposal in a sealed envelope along with a Digital Copy of Proposal. Binders shall be placed in one binder. The maximum number of pages must not exceed 15 pages, not including required forms.

**C. PROPOSAL FORMAT**
   All proposals must be submitted as follows:

**D. REQUIRED AND INFORMATION DOCUMENTS**
   1. The following are to be completed and submitted with your Bid:
      a. Addendum Acknowledgement Form (Attachment 1), if applicable;
      b. Acknowledgement of Receipt Form (Attachment 2);
      c. Supplier Conflict of Interest and Debarment/Suspension Certification Form (Attachment 3);
      d. New Mexico Business Preference Form (Attachment 4), if applicable;
      e. Resident Veterans Preference Form (Attachment 5), if applicable;
      f. Pricing Form (Cost Response/Commission Structure Form) (Section V);
2. **Proposal Content and Organization**

Direct reference to pre-prepared or promotional material may be used if referenced and clearly marked. Promotional material should be minimal. The proposal must be organized and indexed in the following format and must contain, at a minimum, all listed items in the sequence indicated.

Binder:
- Addendum Acknowledgement Form
- Signed Acknowledgement of Receipt Form
- Table of Contents
- Proposal Summary
- Response to Specifications with the exception of cost
- Offeror’s Additional Terms and Conditions
- Resident Vendor or Resident Veteran Certificate (If applies)
- Resident Veterans Preference Certification (If applies)
- Conflict of Interest and Debarment/Suspension Certification Form
- Completed Cost Response Form-
- Other Supporting Material

Within each section of the proposal, Offerors should address the items in the order in which they appear in this RFP. All forms provided in this RFP must be thoroughly completed and included in the appropriate section of the proposal. Any proposal that does not adhere to these requirements may be deemed non-responsive and rejected on that basis.

The proposal summary may be included by potential Offerors to provide the Evaluation Committee with an overview of the proposal; however, this material will not be used in the evaluation process unless specifically referenced from other portions of the Offeror’s proposal.

Offerors may attach other material they believe may improve the quality of their responses.

**IV. SPECIFICATIONS**

**A. Organizational Experience**

1. Offerors must:
   a. Provide a description of relevant experience with state government, higher education, and private sector universities and colleges. Please thoroughly describe
how your company has supplied expertise for similar contracts and must include
the extent of their experience, expertise, and knowledge as a provider of Debt
Collection Services related to this RFP.

b. Indicate other similar agreements with Universities or similar public bodies that
have been instituted within the past two years.

B. Organizational References
1. Please provide a minimum of (3) three references from similar services performed for
state and/or large local government clients within the last three years. List the
successes of the contracts and how your company was able to successfully implement
and manage a Debt Collection program for the client. Reference information should
include:
   a. Client name
   b. Client Project Manager Name, telephone number, and e-mail address.

   NMHU reserves the right to contact references in relation to above mentioned
   Project Description

C. COST AND RATES

Indicate the fee structure to be charged to NMHU for services provided using Cost Response form
format. Please include any charges or tier pricing structures that will be a part of the program. Also,
as part of section C, please indicate the process and implementation for payments and or refunds
to/from the University on collected accounts.

D. ABILITY TO WORK WITH UNIVERSITY

1.) Explain how your company can implement a service that is sensitive to the needs and
   integrity of NMHU and still effectively perform the contract.
2.) Explain how your company can mobilize to commence operations once an award is
   made.
3.) Explain how your company can manage the accounts provided and maintain a
   productive and positive working relationship with University Staff and debtors.

E. TERM AWARD

This Contract shall be effective on the date this Contract is signed by duly authorized
individuals from NMHU and Contractor. The Contract will be for one (1) calendar year from
the effective date of the Contract. The Contract can be renewed if such renewal is mutually
agreed to and found to be in the best interest of the NMHU. These renewals would be in one
(1) year increments and is not to exceed seven (7) renewal years. The Contract shall not exceed
eight (8) years including all renewals.

F. TERMS

1. Offeror must comply and adhere to all elements of the RFP and subsequent contract.

2. Prior to performing any Work under this RFP Contractor is to provide to NMHU a copy of
   their licenses and/or certifications required for their Work. Contractor is to obtain and
maintain at his cost the all licenses and certifications held by him. Contractor is responsible for being informed of and familiar with all local, state and federal laws, rules and regulations.

3. If applicable, and without limiting any liabilities or any other obligation of Offeror, Offeror shall purchase and maintain (and cause its subconsultants to purchase and maintain), in a company or companies lawfully authorized to do business in the state of New Mexico, and rated at least A- VII in the current A.M. Best’s, the minimum insurance coverage as follows:

   a. If applicable, Contractor will be required to maintain at Contractor’s cost, the minimum following insurance coverage for the duration of this Contract and shall provide a Certificate of Insurance, listing NMHU as additional insured with the following language: “New Mexico Highlands University (NMHU) is recognized as additional insured for NMHU Request for Proposal Number 17-004-8.

   b. If insurance listed below is not applicable to service, Offeror must maintain and provide evidence of insurance applicable to their specific industry.

   c. One hundred thousand dollars ($100,000) in Worker’s Compensation Insurance;

   d. One million dollars ($1,000,000) in Commercial General Liability Insurance, or the equivalent, per occurrence. The policy shall include coverage for bodily injury liability, broad form property damage liability, blanket contractual, contractor’s protective, products liability and completed operations. Where applicable, the policy shall include coverage for the hazards commonly referred to as “XCU.”;

   e. Two hundred thousand dollars ($200,000) in Business Automobile Liability Insurance, or the equivalent, per accident with respect to Consultant’s vehicles whether owned, hired, or non-owned, assigned to or used in the performance of any Services.

   f. Any other insurance that would be applicable and required by industry. Please specify.

4. The Certificate of Insurance shall be in a format acceptable to NMHU. Such Certificates shall be filed with NMHU and shall also contain the following statements:
   “The Regents of New Mexico Highlands University, New Mexico Highlands University, its agents, servants and employees are held as additional named insured.”
   And
   “The insurance coverage certified herein shall not be cancelled or materially changed except after the insurer endeavors to provide forty-five (45) days written notice to the Owner.”

Certificate of Insurance shall be forwarded to:
New Mexico Highlands University
Attn: Purchasing Department
P.O. Box 9000
Las Vegas, NM 87701

a. The State of New Mexico, its departments, agencies, boards, and Commissions reserve the right to request and receive certificates of Insurance evidencing the required policies and endorsements within ten
5. Failure on the part of the Contractor to meet these requirements shall constitute a material breach of Contract, upon which the State of New Mexico, its departments, agencies, boards and commissions may terminate this agreement in accordance with the provisions listed below or, at its discretion, procure or renew such insurance and pay any and all premiums in connection therewith, and all monies so paid by the State of New Mexico, its departments, agencies, boards and commissions shall be repaid by Contractor upon demand, or the State of New Mexico, its departments, agencies, boards, and commissions.

6. **CUSTOMER AND GUEST RELATIONS**
The NMHU campuses regularly have staff, faculty, students and guests on its main campus, branches and sites. Contractor must ensure that its employees are aware that they are to perform Work in a professional manner at all times. If Contractor finds that an employee(s) are not performing Work in a professional manner they must be removed from the job site and or project and are not to perform any additional Work until NMHU personnel have approved the return to Work. If NMHU finds one of Contractor’s employees to not be performing Work in a professional manner NMHU will inform the superintendent or supervisor to inform him of the situation. In this event Contractor is to remove its employee from the Work site/project until NMHU personnel approve the employee to return to Work.

7. **HOURS OF OPERATION**
The Contractor shall maintain operations only during the times pre-approved by NMHU personnel. Any deviations must be pre-approved by NMHU personnel.

8. **WARRANTIES**
If applicable, contractor is to specify in their bid the warranties offered for their Work and the timeframe for which such warranties are valid through.

9. **AUTHORIZED AGENT**
Contractor agrees that the performance of all Work required under the terms of this Contract is to be subject to the direction of NMHU or person designated by NMHU. Such person designated by NMHU shall be the authorized agent representative of NMHU. All information or direction desired or required by the Contractor for the performance of his Work and services hereunder shall be obtained from said authorized agent and representative.
Section V  Cost Response Form

**Sample Below.**

<table>
<thead>
<tr>
<th>Description</th>
<th>Type</th>
<th>Quantity</th>
<th>Cost per Item</th>
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SECTION VI
EVALUATION COMPONENTS

This Section provides the evaluation components and total points for each component.

1. EVALUATION COMPONENTS
   A. Proposals will be scored based on the specifications outlined in Section IV Letters A-D.
   B. The maximum number of points that may be awarded is one hundred (100) points, unless
      you meet the qualifications as a Resident Business or Resident Veteran Preference.
      (Attachments 4 and 5).

<table>
<thead>
<tr>
<th>CRITERIA</th>
<th>TOTAL POSSIBLE POINTS</th>
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<tbody>
<tr>
<td>1 Organizational Experience</td>
<td>35</td>
</tr>
<tr>
<td>2 Organizational References</td>
<td>10</td>
</tr>
<tr>
<td>3 Cost and Rates</td>
<td>30</td>
</tr>
<tr>
<td>4 Ability to Work with University</td>
<td>25</td>
</tr>
<tr>
<td>TOTAL POSSIBLE POINTS</td>
<td>100</td>
</tr>
</tbody>
</table>

A. Organizational Experience (35 points)

Points will be awarded based on the thoroughness and clarity of the response, the breadth and
depth of engagements cited, and the perceived validity of the response.

B. Organizational References (10 points)

Points will be awarded based on the evaluation of the references provided.

C. Cost and Rates (30 points)

Points will be awarded based on the ability of the Offeror to provide clear and definable costs
and fee structure. Points will also be awarded based on favorability of costs and rates offered to
the University. Please include any additional discounts or value features offered if another
agency chooses to use contract as outlined in Section II. C. 30 in General Requirements.

D. Ability to Work with the University (25 points)

Points will be awarded based on the ability of the Offeror to commence, respond to, and
manage the program as outlined in Section IV. D.
2. RESIDENT BUSINESS OR RESIDENT VETERANS PREFERENCE

See Attachments 4 and 5.

3. Evaluation Process

A. All Offeror Proposals will be reviewed for compliance with the requirements and specifications stated with in the RFP. Proposals deemed non-responsive will be eliminated from further consideration.

B. The Procurement Manager may contact the Offeror for clarification of the response as specified in Section II, Paragraph B. 6.

C. The Evaluation Committee may use other sources of information to perform the evaluation as specified in Section II, Paragraph C. 18

D. Responsive Proposals will be evaluated on the factors in Section VI, which have been assigned a point value. Responsible Offeror(s) with the highest score(s) will be selected as finalist and/or receive an award(s) based upon the proposals submitted. The responsible Offerors whose proposals are most advantageous to NMHU, taking into consideration the evaluation factors in Section VI, may be recommended for a Price Agreement. Please note, however, that a serious deficiency in the response to any one factor may be grounds for rejection regardless of overall score.
ATTACHMENT 1

ADDENDUM ACKNOWLEDGEMENT FORM

ADDENDUM ACKNOWLEDGEMENT
In submitting this Bid, Bidder represents that he has examined copies of all addenda listed below and has incorporated them into his Bid:

<table>
<thead>
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<th>Addendum Number</th>
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ACKNOWLEDGEMENT OF RECEIPT FORM

In acknowledgement of receipt of this Request for Proposal the undersigned agrees that s/he has received a complete copy, beginning with the title page and table of contents, and ending with ATTACHMENT 7.

The acknowledgement of receipt should be signed and returned to the Procurement Manager. Only potential Offerors who elect to return this form completed with the indicated intention of submitting a proposal will receive copies of all Offeror written questions and the written responses to those questions as well as RFP amendments, if any are issued.

FIRM: ____________________________________________

REPRESENTED BY: _____________________________________

TITLE: ______________ PHONE NO.: ______________

E-MAIL: _______________ FAX NO.: ______________

ADDRESS: _______________________________________

CITY: _______________ STATE: ___________ ZIP CODE: ___________

SIGNATURE: ___________________________ DATE: ______________

This name and address will be used for all correspondence related to the Request for Proposal. Firm does/does not (circle one) intend to respond to this Request for Proposal.

Adam Bustos, Procurement Manager
Debt Collection Services
RFP 17-004-8
New Mexico Highlands University
Las Vegas, NM 87701
ATTACHMENT 3

SUPPLIER CONFLICT OF INTEREST AND DEBARMENT/SUSPENSION CERTIFICATION FORM

Conflict of Interest
1. No employee or Regent of New Mexico Highlands University is to have a direct or indirect interest in the Bidder, Contractor or Vendor (hereinafter called “Contractor”) or in the proposed transaction (unless Contractor is a publicly traded company and the employee or Regent’s interest is less than one percent [1%] of the Contractor);
2. Contractor is to not employ nor is negotiating to employ any NMHU employee or member of the NMHU Board of Regents;
3. Contractor is to have not participated directly or indirectly in the preparation of specifications upon which the Bid is made;
4. If the Contractor is a New Mexico State Legislator or if a New Mexico State Legislator holds a controlling interest in Contractor, please identify Legislator(s): ____________________________;
5. List below the name and social security number of any employee of the Contractor or person assisting in the proposed transaction in any way who was a NMHU employee within the preceding twelve (12) month period. Name of employee and SSN: ________________________________________________; and
6. In accordance with NMHU policy, an award cannot be made to a firm in which current or recent (last twelve [12] months) NMHU employees have a controlling interest.

Debarment/Suspension Status
1. The Contractor certifies that it is not suspended, debarred or ineligible from entering into contracts with the Executive Branch of the Federal Government, or in receipt of a notice or proposed debarment from any Agency; and
2. The Contractor agrees to provide immediate notice to the Director of the New Mexico Highlands University Purchasing Department in the event of being suspended, debarred or declared ineligible by any department or Federal Agency, or upon receipt of a notice of proposed debarment that is received after the submission of the Bid but prior to the award of the purchase order and/or contract.

Certification
The undersigned hereby certifies that he/she has read the above Conflict of Interest and Debarment/Suspension Status requirements and that he/she understands and will comply with these requirements. The undersigned further certifies that they have the authority to certify compliance for the Contractor named below.

Signature: __________________________ Title: __________________________

Name Typed: __________________________ Date: __________________________

Company: ___________________________ City ____________________________

Address: ___________________________ State: __________________________ Zip __________
ATTACHMENT 4

NEW MEXICO BUSINESS PREFERENCE FORM (if applicable)

Points will be awarded based on Proposers/Proposers ability to provide a copy of a current Resident Business Certificate or Resident Veterans Certificate.

In addition, the attached certification form must accompany any RFP and any business wishing to receive a resident veteran’s preference must complete and sign the form.

RFP’s are to be evaluated on preference as follows:

In addition, to the total points on an RFP, a percentage of additional points must be added for preference award. For example; an RFP has a total value of 100 points. Five proposals are received; one from a resident business (five percent [5%] preference), one from a resident veterans business with an eight percent (8%) preference and three non-resident (no preference) businesses.

The two resident business preference businesses would receive five (5) points for a maximum of one-hundred and five (105) points and the resident veterans business preference would receive eight (8) points to their already evaluated score, making it possible for the highest score total of one-hundred and eight (108).

“I agree to submit a report, or reports, to the State Purchasing Division of the General Services Department declaring under penalty or perjury that during the last calendar year starting January 1, and ending on December 31, the following to be true and accurate:

“In conjunction with this procurement and the requirements of this business’ application for a Resident Veteran Business Preference/Resident Veteran Contractor Preference under Sections §13-1-21 or §13-1-22 N.M.S.A. 1978, when awarded a contract which was on the basis of having such veterans preference, I agree to report to the State Purchasing Division of the General Services Department the awarded amount involved. I will indicate in the report the award amount as a purchase from a public body or as a public works contract from a public body as the case may be.

“I understand that knowingly giving false or misleading information on this report constitutes a crime.”

I declare under penalty of perjury that this statement is true to the best of my knowledge. I understand that giving false or misleading statements about material fact regarding this matter constitutes a crime.

NM RESIDENT PREFERENCE NUMBER OR RESIDENT VETERANS PREFERENCE NUMBER:

Provide a copy of the Certificate with your Proposal
ATTACHMENT 5

RESIDENT VETERANS PREFERENCE CERTIFICATION FORM (if applicable)

______________________________________________(NAME OF CONTRACTOR/BIDDER) hereby
certifies the following in regard to application of the resident veterans’ preference to this procurement:

Please check one only

________ I declare under penalty of perjury that my business prior year revenue starting January 1 ending
December 31 is less than $1M allowing me the ten percent (10%) preference discount on this solicitation.
I understand that knowingly giving false or misleading information about this fact constitutes a crime.

________ I declare under penalty of perjury that my business prior year revenue starting January 1 ending
December 31 is more than $1M but less than $5M allowing me the eight (8%) preference discount on this
solicitation. I understand that knowingly giving false or misleading information about this fact constitutes
a crime.

________ I declare under penalty of perjury that my business prior year revenue starting January 1 ending
December 31 is more than $5M allowing me the seven percent (7%) preference discount on this solicitation.
I understand that knowingly giving false or misleading information about this fact constitutes a crime.

“I agree to submit a report, or reports, to the State Purchasing Division of the General Services
Department declaring under penalty or perjury that during the last calendar year starting January 1, and
ending on December 31, the following to be true and accurate:

“In conjunction with this procurement and the requirements of this business’ application for a
Resident Veteran Business Preference/Resident Veteran Contractor Preference under Sections §13-1-21 or
§13-1-22 N.M.S.A. 1978, when awarded a contract which was on the basis of having such veterans
preference, I agree to report to the State Purchasing Division of the General Services Department the
awarded amount involved. I will indicate in the report the award amount as a purchase from a public body
or as a public works contract from a public body as the case may be.

“I understand that knowingly giving false or misleading information on this report constitutes a
crime.”

I declare under penalty of perjury that this statement is true to the best of my knowledge. I understand that
giving false or misleading statements about material fact regarding this matter constitutes a crime. I also
attest that I am an authorized signatory for the business.

_____________________________    _________________________________      ______________
Name Printed                                              Signature                                  Date

The representations made in checking the boxes constitutes a material representation by the business that
is subject to protest and may result in denial of an award of the procurement involved if the statements are
proven to be incorrect.
Pursuant to the Procurement Code, Sections §13-1-28, et seq., N.M.S.A. 1978 and N.M.S.A. 1978, § 13-1-191.1 (2006), as amended by Laws of 2007, Chapter 234, any prospective contractor seeking to enter into a contract with any state agency or local public body for professional services, a design and build project delivery system, or the design and installation of measures the primary purpose of which is to conserve natural resources must file this form with that state agency or local public body. This form must be filed even if the contract qualifies as a small purchase or a sole source contract. The prospective Contractor must disclose whether they, a family member or a representative of the prospective contractor has made a campaign contribution to an applicable public official of the state or a local public body during the two (2) years prior to the date on which the Contractor submits a Proposal or, in the case of a sole source or small purchase contract, the two (2) years prior to the date the Contractor signs the Contract, if the aggregate total of contributions given by the prospective Contractor, a family member or a representative of the prospective Contractor to the public official exceeds two hundred and fifty dollars ($250) over the two (2) year period.

Furthermore, the state agency or local public body may cancel a solicitation or proposed Award for a proposed Contract pursuant to Section §13-1-181 N.M.S.A. 1978 or a Contract that is executed may be ratified or terminated pursuant to Section §13-1-182 N.M.S.A. 1978 of the Procurement Code if: 1) a prospective Contractor, a family member of the prospective Contractor, or a representative of the prospective contractor gives a campaign contribution or other thing of value to an applicable public official or the applicable public official’s employees during the pendency of the procurement process or 2) a prospective contractor fails to submit a fully completed disclosure statement pursuant to the law.

The state agency or local public body that procures the services or items of tangible personal property shall indicate on the form the name or names of every applicable public official, if any, for which disclosure is required by a prospective public official, if any, for which disclosure is required by a prospective Contractor.

This form must be included in the request for proposals and must be filed by any prospective contractor whether or not they, their family member, or their representative has made any contributions subject to disclosure.

The following definitions apply:

“Applicable public official” means a person elected to an office or a person appointed to complete a term of an elected office, who has the authority to award or influence the award of the contract for which the prospective contractor is submitting a competitive sealed proposal or who has the authority to negotiate a sole source or small purchase contract that may be awarded without submission of a sealed competitive proposal.

“Campaign Contribution” means a gift, subscription, loan, advance or deposit of money or other thing of value, including the estimated value of an in-kind contribution, that is made to or received by an applicable public official or any person authorized to raise, collect or expend contributions
on that official’s behalf for the purpose of electing the official to statewide or local office. “Campaign Contribution” includes the payment of a debt incurred in an election campaign, but does not include the value of services provided without compensation or unreimbursed travel or other personal expenses of individuals who volunteer a portion or all of their time on behalf of a candidate or political committee, nor does it include the administrative or solicitation expenses of a political committee that are paid by an organization that sponsors the committee.

“Family member” means spouse, father, mother, child, father-in-law, mother-in-law, daughter-in-law or son-in-law of (a) a prospective Contractor, if the prospective Contractor is a natural person; or (b) an owner of a prospective Contractor.

“Pendency of the procurement process” means the time period commencing with the public notice of the request for proposals and ending with the Award of the Contract or the cancellation of the request for proposals.

“Prospective Contractor” means a person or business that is subject to the competitive sealed Proposal process set forth in the Procurement Code or is not required to submit a competitive sealed proposal because that person or business qualifies for a sole source or a small purchase contract.

“Representative of a prospective Contractor” means an officer or director of a corporation, a member or manager of a limited liability corporation, a partner of a partnership or a trustee of a trust of the prospective Contractor.

Name(s) of Applicable Public Official(s) if any:__________________________________________________________________________
(Completed by State Agency or Local Public Body)

DISCLOSURE OF CONTRIBUTIONS BY PROSPECTIVE CONTRACTOR:

Contribution Made By: ____________________________________________________________

Relation to Prospective Contractor: ______________________________________________

Date Contribution(s) Made: ______________________________________________________

__________________________________________
Amount(s) of Contribution(s) ____________________________________________________

__________________________________________
Nature of Contribution(s) ________________________________________________________

__________________________________________
Purpose of Contribution(s)  __________________________________________

(Attach extra pages if necessary)

Signature    Date

______________________________  _______________________
Title (position)

--OR--

NO CONTRIBUTIONS IN THE AGGREGATE TOTAL OVER TWO HUNDRED FIFTY DOLLARS ($250) WERE MADE to an applicable public official by me, a family member or representative.

Signature    Date

______________________________  _______________________
Title (Position)
New Mexico Highlands University ("NMHU") is soliciting proposals from qualified and experienced firms for selection as a provider(s) of Debt Collection Services for outstanding accounts.

All Proposals must be in NMHU’s Purchasing Department prior to 3:00 pm local time on Wednesday April 5, 2017. Proposals received after that time will not be accepted.

All Proposals shall comply with the New Mexico Procurement Code, and all applicable federal, state and local laws.

NMHU reserves the right to waive irregularities, reject any or all Bids, cancel this RFP for any reason and at any time, and/or award a contract/purchase order that is in its best interest. No Bidder may withdraw his Proposal for ninety (90) calendar days after the actual date of the opening.

RFP documents can be obtained by contacting Adam Bustos at adam@nmhu.edu or 505-454-3053.

Informational
Advertised in the Albuquerque Journal on Thursday March 23, 2017