

Student Satisfaction Survey Results, AY 2011-2012
Office of Institutional Effectiveness and Research

The Student Satisfaction Survey is a state-mandated survey given out to graduating students. In the spring of 2012 the survey was given out to students as they completed their degree check, and to students during graduation rehearsal.

We received 254 completed surveys, 139 females (54.7%) and 95 males (37.4%). Twenty students (7.9%) chose not to report gender. Respondents included 127 undergraduate students (50%) and 68 (26.8%) graduate students. Fifty-nine students (23.2%) did not report if they were undergraduate or graduate.

The ethnicity of the respondents is reported below.

African American	17	6.7%
Native American	7	2.8%
Asian/Pacific Islander	7	2.8%
Hispanic	151	59.4%
White	43	16.9%
Non-Resident Alien	4	1.6%
Other/More Than One	21	8.2%
Missing	4	1.6%
Total	254	

Respondents were very positive concerning their experiences at NMHU. The table below gives the percent of respondents who answered “Very Satisfied” or “Satisfied” to each answer and the mean response on a 4-point scale (with 1 being “Very Satisfied” and 4 being “Very Dissatisfied”). “Does Not Apply” and missing responses are not included in the calculations.

As can be seen, students are particularly happy with the quality of the instruction at Highlands, the instruction in their major and the value of their education relative to cost.

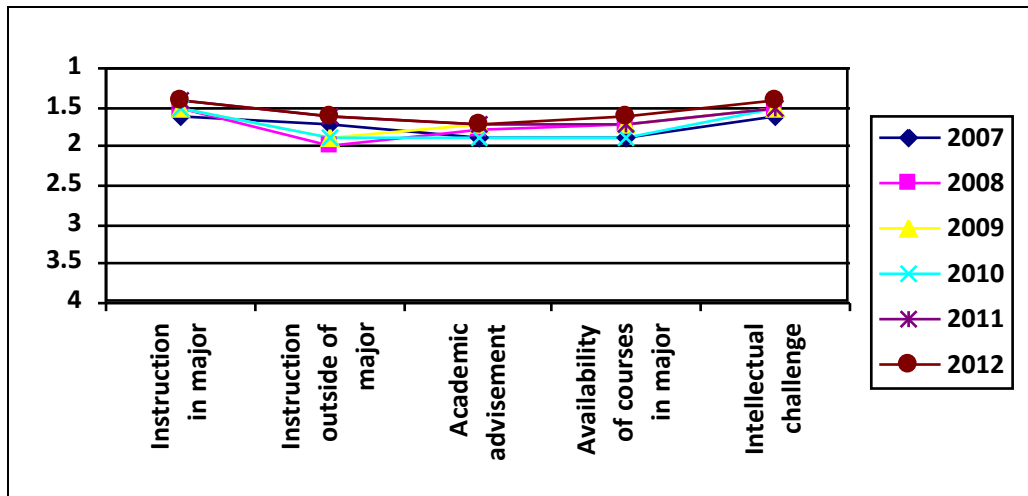
	#	% VS or S	Mean
Curriculum and Instruction			
Quality of instruction in your major	247	98.0%	1.4
Quality of instruction outside your major	223	97.4%	1.6
Quality of academic advisement	218	87.9%	1.7
Availability of courses in your major	232	92.4%	1.6
Quality of intellectual challenge of your program	244	97.2%	1.4
Support			
Adequacy of financial assistance (\$)	192	86.1%	1.7
Quality of career counseling and advisement	197	88.3%	1.7
Contact with faculty outside of class	231	96.3%	1.5
Adequacy of laboratory facilities and equipment	208	94.1%	1.6
Adequacy of library facilities	225	96.6%	1.5

Adequacy of computer facilities	220	94.0%	1.6
Overall Assessment			
Value of your education, relative to cost	246	98.4%	1.3
Your sense of community on campus	211	91.7%	1.6
Your preparation for work or graduate school	227	96.6%	1.5
Your satisfaction with your college experience	241	96.8%	1.4

Eighty-nine of the students responding (41%) report that they plan on continuing their education with a graduate degree. Of the 111 undergraduates who responded to this question, 58 (45.7%) report that they plan to attend graduate school. Forty-four students already have a job in their field, and 42 plan to seek a job (some of these students also plan on attending graduate school).

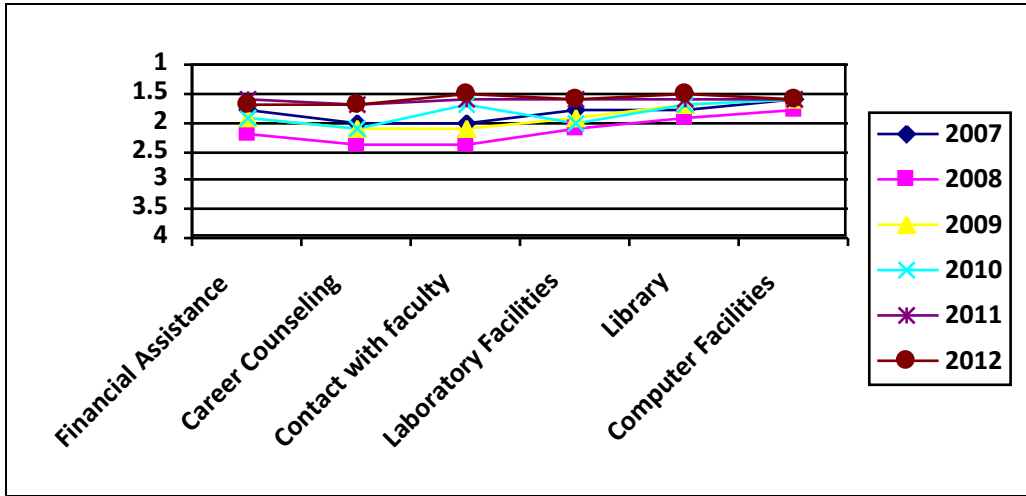
Overall, 76.2% of those responding report that, if they had to do it over again, they would attend NMHU, with another 18% saying that they might attend here, and only 5.9% saying that they definitely would not.

Mean Responses Curriculum and Instruction
1= Very Satisfied, 4=Very Dissatisfied



Mean Responses Support

1= Very Satisfied,4=Very Dissatisfied



Mean Responses Overall Assessment
1= Very Satisfied, 4=Very Dissatisfied

