

## **Net Tutor Co-Curricular Outcomes Assessment Report 2017-2018**

At NMHU, co-curricular activities are defined as out-of-class experiences that complement and extend the formal learning experience of a course or academic program. Co-curricular activities develop a student's social, intellectual, cultural, democratic, civic, and aesthetic domains. They are supervised and/or financed by the institution and facilitate the attainment of NMHU's four essential traits (or student learning outcomes). These experiences are voluntary, ungraded, and non-credited, although they may be compensated through student employment.

Four identified traits/student learning outcomes that the NMHU community of faculty, students and staff identified that our graduates are expected to display:

- Mastery of content knowledge and skills
- Effective communication skills
- Critical and reflective thinking skills
- Effective use of technology

### **Main Contact and Email:**

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### **Program Mission:**

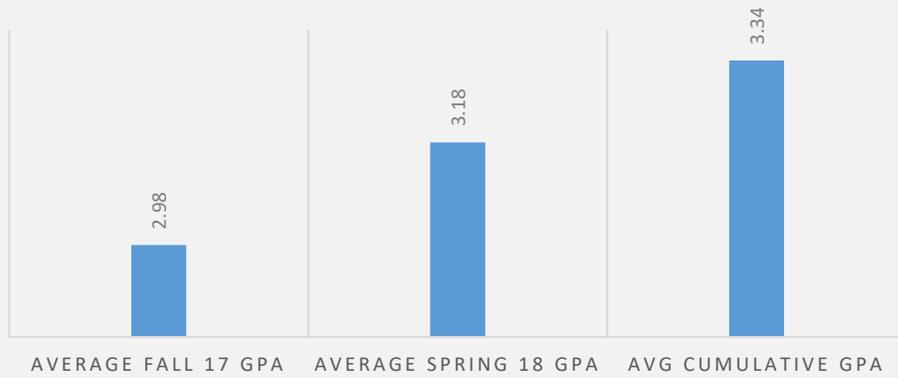
Our mission is to provide opportunities for undergraduate and graduate students enrolled at main campus, a center, or online, to attain an exceptional education by fostering tutoring services to support persistence towards achievement of educational goals.

### **Intended Audience:**

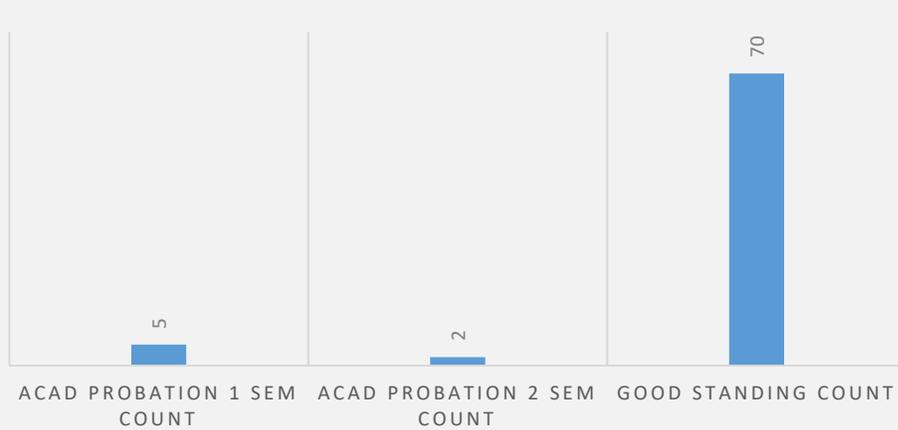
Net-Tutor is a web-based online tutoring service available to NMHU undergraduate and graduate students. The service is offered to main campus, center, and online students. The student can choose tutoring that is either synchronous, or asynchronous which allows for 24 hours access. Tutoring can be accessed at [www.nmhu.edu](http://www.nmhu.edu) in the E-courses link.

**Please include data on student utilization of the program over the past year (be sure to include online and Center students if part of your intended audience)**

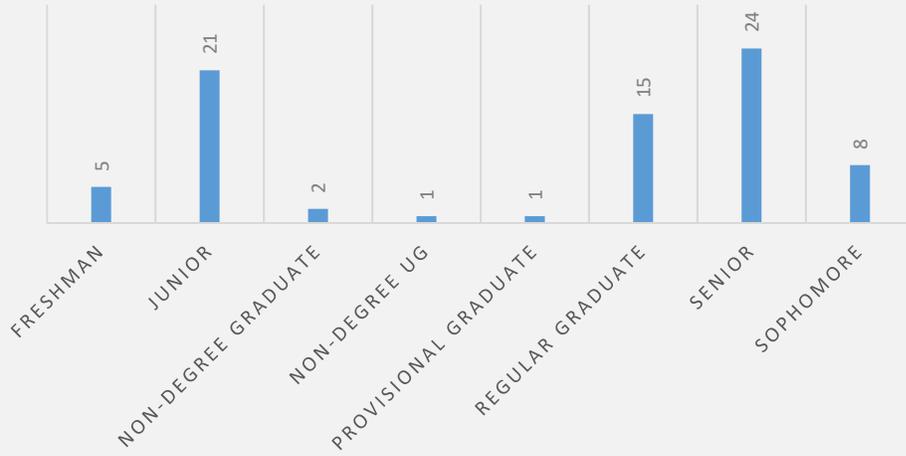
### AVERAGE GPA OF STUDENTS ATTENDING AT LEAST ONE NET TUTOR SESSION



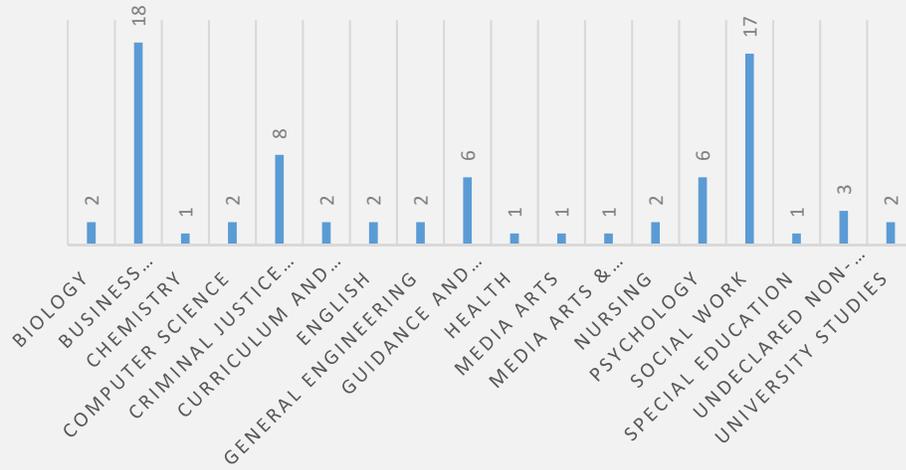
### ACADEMIC STANDING AT END OF 17-18 ACADEMIC YEAR

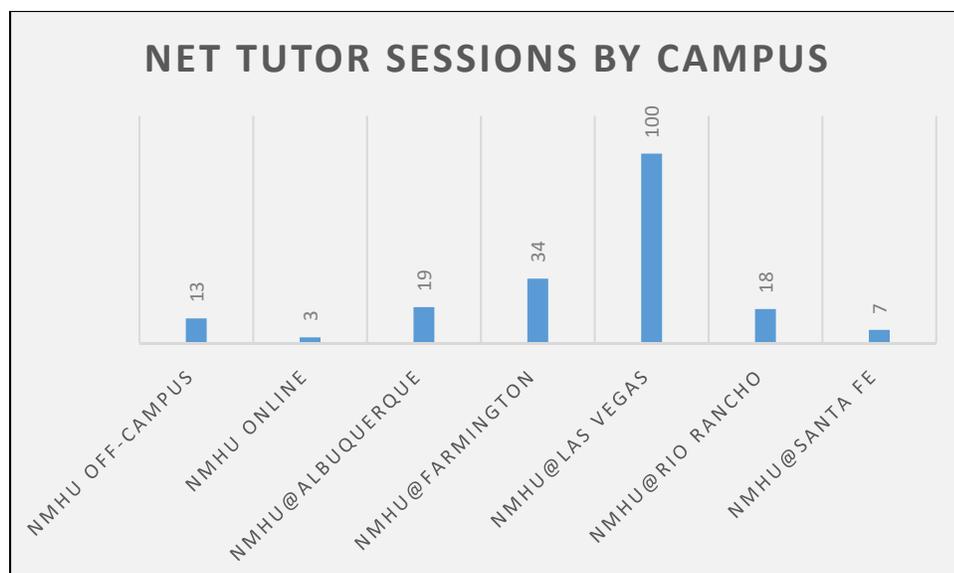


## NET TUTOR BY CLASSIFICATION



## NET TUTOR BY MAJOR





**Describe how you measure student satisfaction with your program and results for this year:**

**Student Learning Outcome 1:**

Undergraduate and Graduate students that attend at least on Net Tutor session will conclude the academic year in good academic standing.

**University Traits Linked to SLO:**

Mastery of content knowledge and skills  
 Critical and reflective thinking skills  
 Effective use of technology

**Means of Assessment:**

Net Tutor Data  
 Banner End of Year Academic Standing Data

**Timeline for Measurement:**

Summer 2018

**Key Performance Indicator(s):**

80% of students that access at least 1 net tutor session will be in good academic standing at the conclusion of the academic year.

70% of students who access at least one net-tutor session will be retained to the following academic year.

**Summary of Data:**

According to the Banner data, 90% of students that accessed net tutor ended the year in good academic standing.

At this point in the academic year, 60% of students that accessed net tutor are enrolled for the fall 18 semester. The final figure will be available after the fall 18 census data, and will be adjusted for students that graduated.

**Strategy for Improvement:**

To improve upon the desired outcomes, marketing strategies will be developed to expand the use of the tutoring product.

As part of the new student online orientation, a segment on net tutor has been included for students attending at any campus location or online.

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**Summary of the Outcomes Assessment Data:**

Assessment data verifies students that access net tutor are academically successful.

**Based on your assessment, what are your overall plans for program improvement in the upcoming year?**

Expanding the use of the tutoring service is integral for improving university outcomes. Through the development of the online orientation, all new students will have exposure to the service and the ability to access the support at their convenience.

**What, if any, changes or improvements need to be made to your assessment plan for next year?**

The tutoring service will remain unchanged, as it is available in most subject 24 hours a day. The improvement will be to orientate students to the support system more effectively.