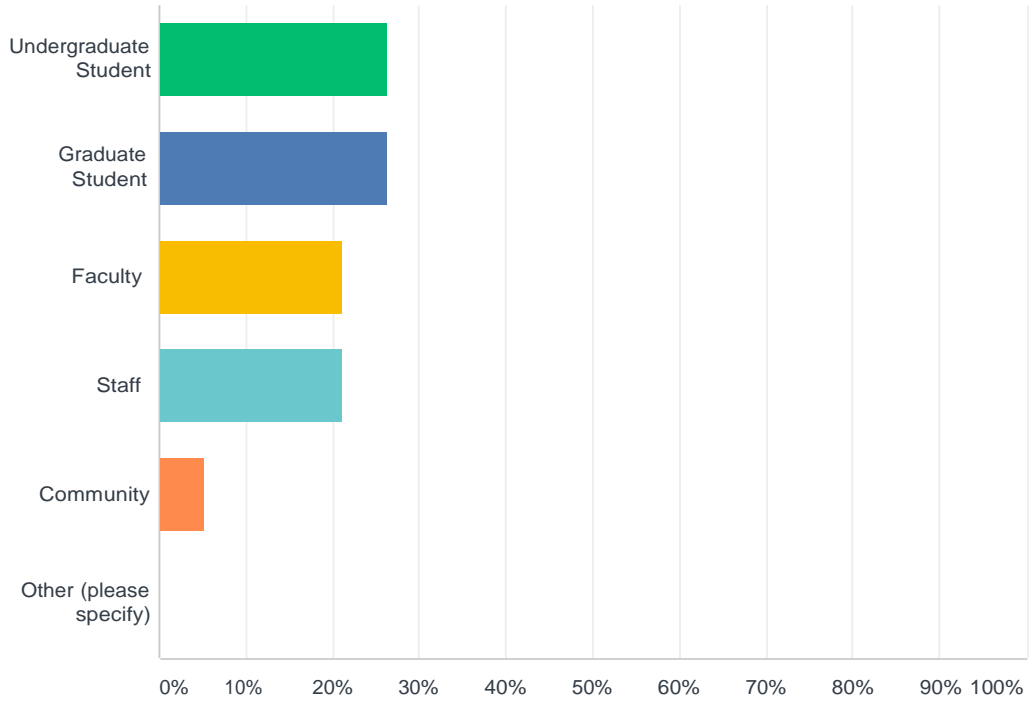


Q1 What is your status?

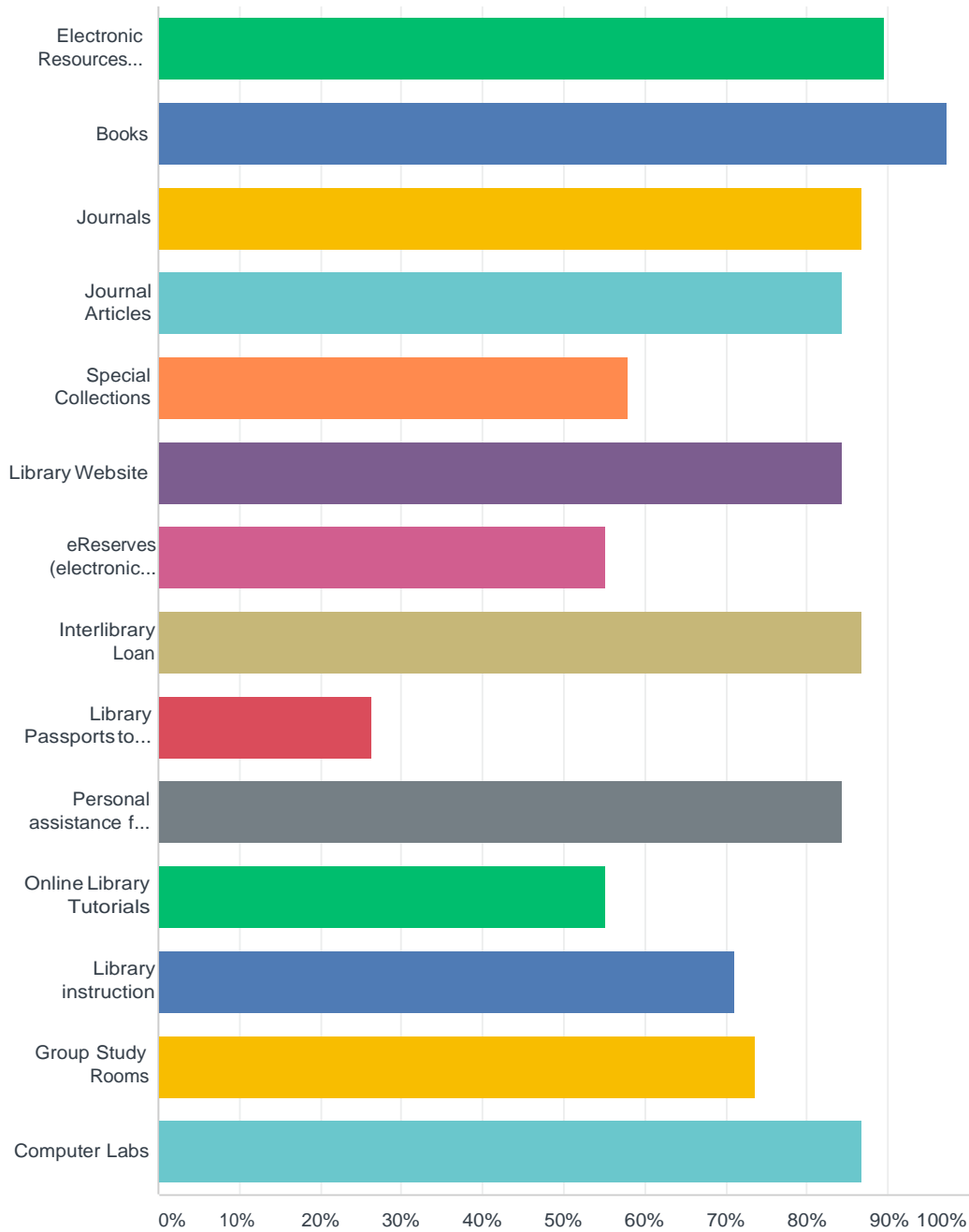
Answered: 38 Skipped: 0



ANSWER CHOICES	RESPONSES	
Undergraduate Student	26.32%	10
Graduate Student	26.32%	10
Faculty	21.05%	8
Staff	21.05%	8
Community	5.26%	2
Other (please specify)	0.00%	0
TOTAL		38

Q2 Are you aware of the following library services and resources? (Select all that apply)

Answered: 38 Skipped: 0



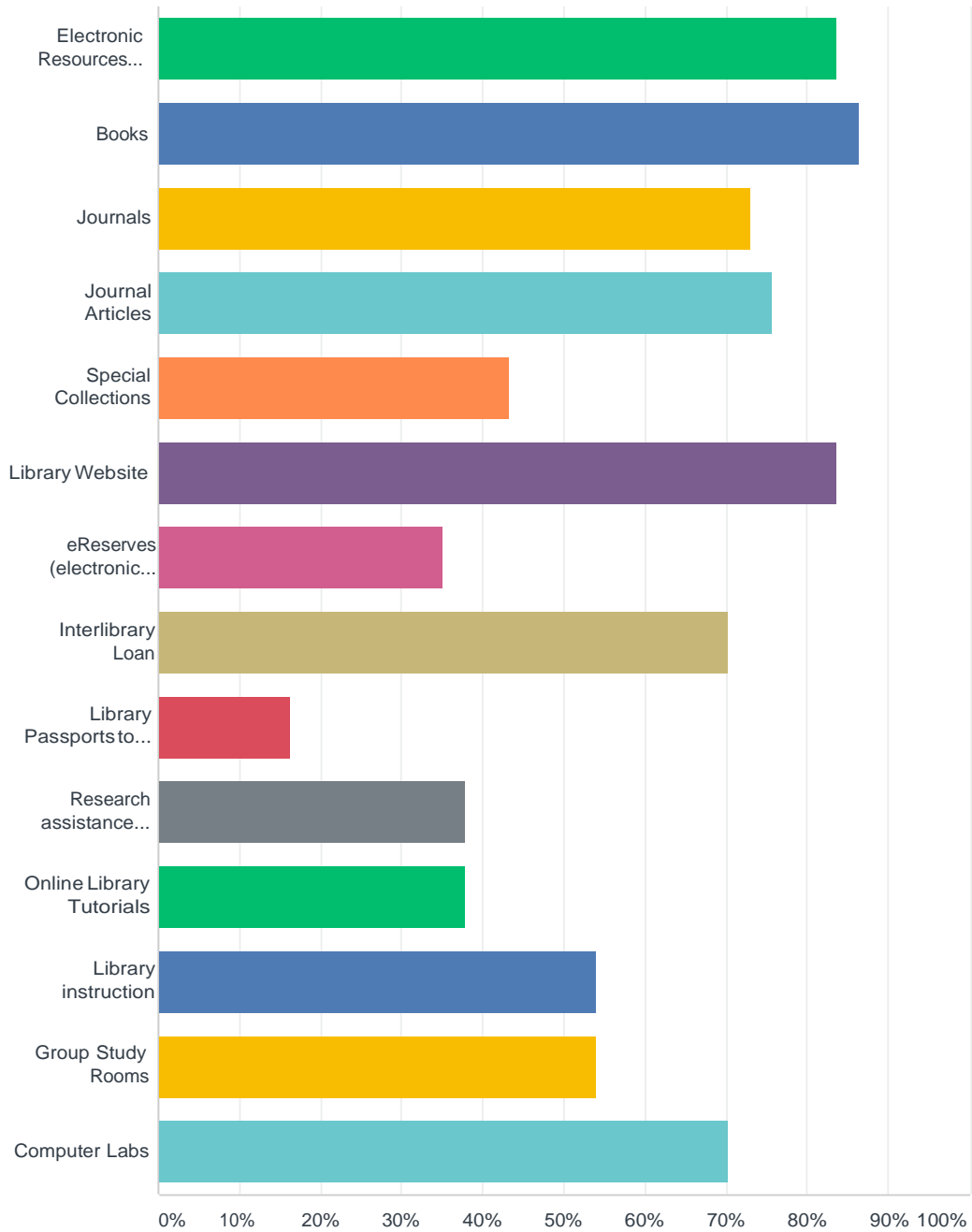
ANSWER CHOICES	RESPONSES	
Electronic Resources (eBooks, eJournals, Databases)	89.47%	34
Books	97.37%	37
Journals	86.84%	33
Journal Articles	84.21%	32

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Special Collections	57.89%	22
Library Website	84.21%	32
eReserves (electronic reserves)	55.26%	21
Interlibrary Loan	86.84%	33
Library Passports to other Academic Libraries	26.32%	10
Personal assistance from library staff	84.21%	32
Online Library Tutorials	55.26%	21
Library instruction	71.05%	27
Group Study Rooms	73.68%	28
Computer Labs	86.84%	33
Total Respondents: 38		

Q3 Which of the following library collections and services do you know how to access? (Select all that apply)

Answered: 37 Skipped: 1



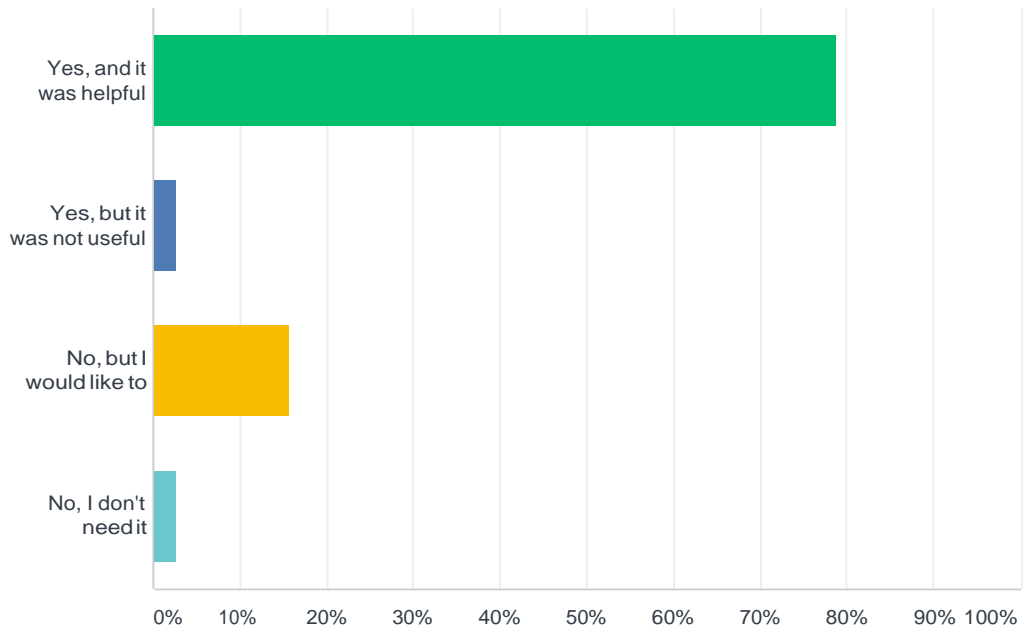
ANSWER CHOICES	RESPONSES	
Electronic Resources (eBooks, eJournals, Databases)	83.78%	31
Books	86.49%	32
Journals	72.97%	27
Journal Articles	75.68%	28

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Special Collections	43.24%	16
Library Website	83.78%	31
eReserves (electronic reserves)	35.14%	13
Interlibrary Loan	70.27%	26
Library Passports to other Academic Libraries	16.22%	6
Research assistance service	37.84%	14
Online Library Tutorials	37.84%	14
Library instruction	54.05%	20
Group Study Rooms	54.05%	20
Computer Labs	70.27%	26
Total Respondents: 37		

Q4 Have you ever received instruction on how to use library resources?

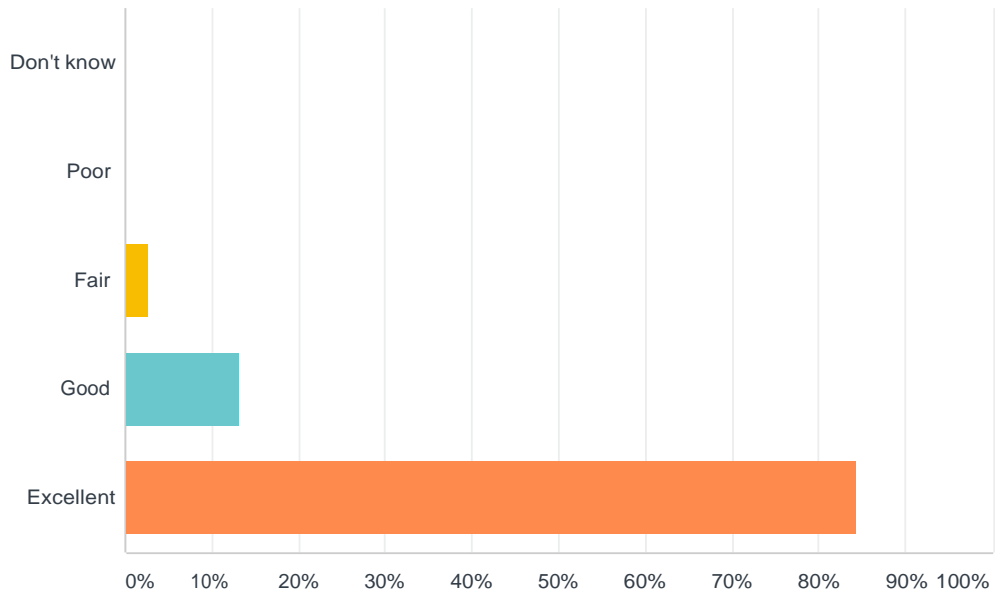
Answered: 38 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, and it was helpful	78.95%	30
Yes, but it was not useful	2.63%	1
No, but I would like to	15.79%	6
No, I don't need it	2.63%	1
TOTAL		38

Q5 How would you rate the service that you receive from Library staff?

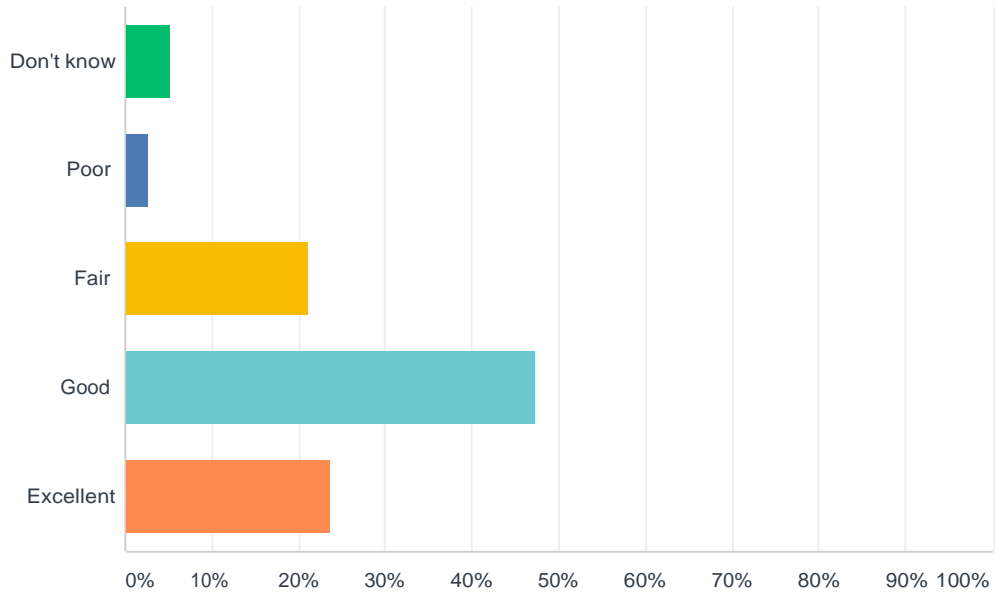
Answered: 38 Skipped: 0



ANSWER CHOICES	RESPONSES	
Don't know	0.00%	0
Poor	0.00%	0
Fair	2.63%	1
Good	13.16%	5
Excellent	84.21%	32
TOTAL		38

Q6 How would you rate the NMHU library's collection of books, journals, databases, eBooks, and eJournals?

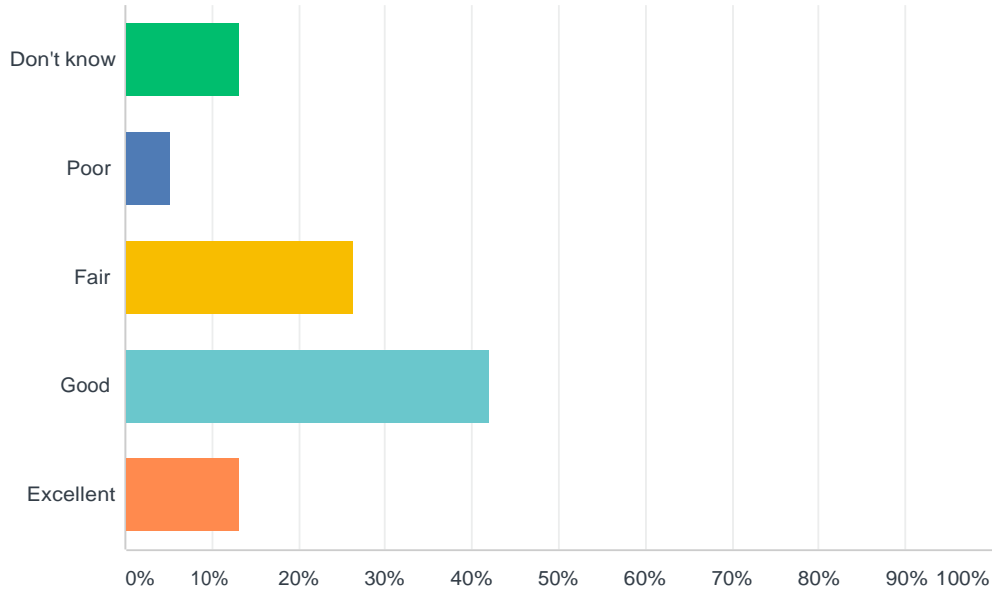
Answered: 38 Skipped: 0



ANSWER CHOICES	RESPONSES	
Don't know	5.26%	2
Poor	2.63%	1
Fair	21.05%	8
Good	47.37%	18
Excellent	23.68%	9
TOTAL		38

Q7 Overall, how would you rate the technology at Donnelly Library?

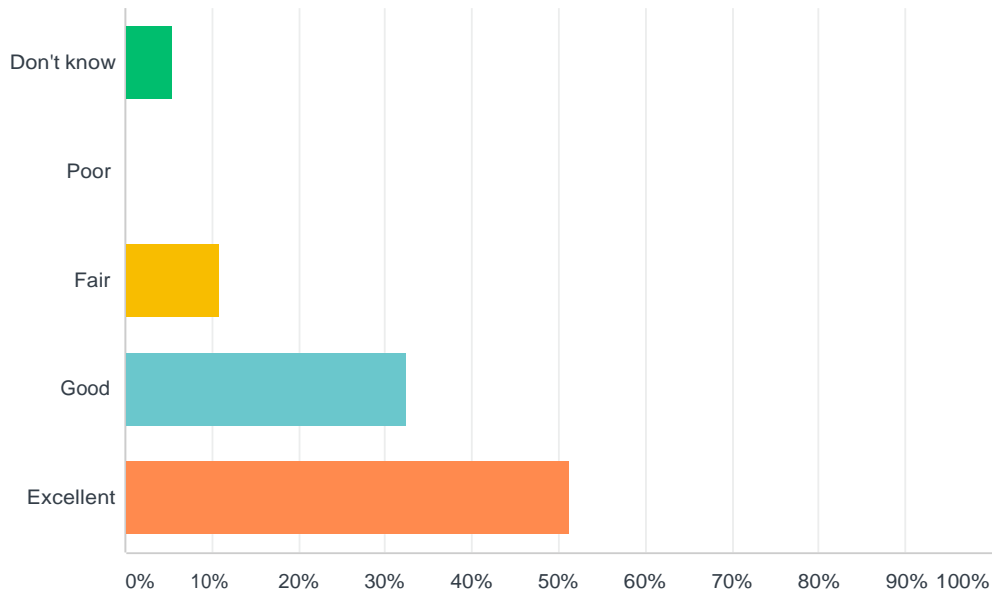
Answered: 38 Skipped: 0



ANSWER CHOICES	RESPONSES	
Don't know	13.16%	5
Poor	5.26%	2
Fair	26.32%	10
Good	42.11%	16
Excellent	13.16%	5
TOTAL		38

Q8 How would you rate the space and ambiance of the library?

Answered: 37 Skipped: 1



ANSWER CHOICES	RESPONSES	
Don't know	5.41%	2
Poor	0.00%	0
Fair	10.81%	4
Good	32.43%	12
Excellent	51.35%	19
TOTAL		37

Q9 What weekend hours would you prefer to come to the library to study?

Answered: 27 Skipped: 11

I counted the hours during the day people wanted the library open on weekends. For example, if someone wanted us to be open 10-1, I marked both the 10-12 and 12-2 time blocks.

Times

8:00 a.m.-10:00 a.m.:	6
10:00 a.m.-12:00 p.m.:	6
12:00 p.m.-2:00 p.m.:	11
2:00 p.m.-4:00 p.m.:	11
4:00 p.m.-6:00 p.m.:	12
6:00 p.m.-8:00 p.m.:	10
Later than 8:00 p.m.:	5

Comments more or other than times

- No preference as I use the online services from home, which is fantastic!
- Saturday afternoon, Sunday evening
- yes
- saturdays 11-2 [recorded for times]
- none
- after 5pm [recorded as 6:00 p.m.-8:00 p.m. time block]
- Afternoons/Evenings [recorded as 2:00 p.m.-4:00 p.m., 4:00 p.m.-6:00 p.m., and 6:00 p.m.-8:00 p.m. time blocks]
- Saturdays all day [recorded as 8:00 a.m.-10:00 a.m., 10:00 a.m.-12:00 p.m., 12:00 p.m.-2:00 p.m., 2:00 p.m.-4:00 p.m., 4:00 p.m.-6:00 p.m., and 6:00 p.m.-8:00 p.m. time blocks]
- n/a
- Evenings [recorded as 4:00 p.m.-6:00 p.m., and 6:00 p.m.-8:00 p.m. time blocks]
- None.
- Sunday
- evening/ night [recorded as 4:00 p.m.-6:00 p.m., and 6:00 p.m.-8:00 p.m. time blocks]
- Saturdays 1pm-5pm, Sundays 10am-10pm [recorded all hours mentioned]
- n/a
- n/a

Q10 Please use the comment box below to let us know what we are doing well and how we can improve our services and collections to better meet your needs.

Answered: 25 Skipped: 13

Space, Ambience, Hours, etc.

- you need to open on Saturdays
- First floor restroom always gross.
- Library has hot rooms, the temperature needs to be regulated. Could really use some new furniture upstairs. There are more charging ports for electronic devices needed everywhere in the library.
- I love the library. It is a great place to study and there is plenty of room everywhere.
- It would be helpful if you were open more evening hours and weekend hours because I am a teacher doing graduate study and do not have access to the library in order to complete research for my thesis.
- The library should be open on Saturdays
- The library needs to be open on the weekends. My students complain about this often.

Collections

- Queer sections are limited and though ILL helps, I feel a little more books on queer theory and a more comprehensive selection of queer literature could help.
- I am interested in accessing audio books, not sure what services the library offers - or if there are apps you can add to your phone.
- More collections can come into the movie collections to bring them up to date."

Services

- I really appreciate all the help I've received via email and the interlibrary loan service, it's fantastic! April has been wonderful to work with, thank you!
- The most helpful staff in NMHU are in the library, they just always find solutions. Wish the library carried more of the expensive textbooks required in class. Would also like to see good Christian romance/action books by the likes of Karen Kingsbury, Dee Henderson, Frances Riverine. You could also extend the coffee and snacks serving to the winter period. Overall great job people, I love our librarians especially Mr. Paul he's such a blessing especially to us international students trying to find our way in the library!
- Very helpful
- I have good things to say about our library and the people that work there. They are all helpful and available when needed. Please let them know they are doing a marvelous job and should be commended for the service for they truly do their jobs.
- The service is excellent day-in, day-out. A growing range of electronic resources and ILL plus great staff make for an impressive library. Thank you.
- "Overall, the staff's make the library a place to wanna be.
- I think the services at the library are wonderful. The employees here are always willing to help, and I find it to be a great place to study.
- I love our beautiful library and staff are very helpful.

Technology/Website

- Technology doesn't work very well. One night you can access everything you need the next night you can't open a single book. The citation links don't work at all. Most of the time I have to search the internet to get what I need f.or research because the library is so broken. I expect more from the service that I paid for
- Have instruction on the online website for the services!
- computers are slow and glitch a lot

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- The computers in the labs are in desperate need of an upgrade.

Other

- Please consider a 1.0 credit mandatory course for all students on how to best utilize the library's resources, as well as instruction for conducting research. Otherwise, great job!
- Doing a fine job even though you have limited resources.
- I think the library does an outstanding job. You are a gem.
- Nothing is wrong with the library. The library is doing the best it can with what it has. I think it's the school you need a new survey for lets see what the students have to say about the school and what it's doing. Not the cafeteria, not the purple brew, not the purple pub and not the library, the school as a whole. let's see what they have to say about that.

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Library Responses to Survey Comments

Donnelly Library strives to provide the best possible service and atmosphere for its users. Library staff thanks everyone who took the time to complete the online survey. Your suggestions are valuable for improving library services and collections.

Hours

The library on a regular basis reviews library use to determine hours.

Building Concerns

All building needs and concerns are communicated to the facilities department.

Collections

Collection requests are referred to the collection development librarian.

Services

The library appreciates the positive comments about library services and staff.

Technology

The library staff is working closely with the Information Technology Services staff on solutions to computer and networking issues.