

Mission *New Mexico Highlands University is a public comprehensive university serving our local and global communities. Our mission is to provide opportunities for undergraduate and graduate students to attain an exceptional education by fostering creativity, critical thinking and research in the liberal arts, sciences, and professions within a diverse community.*

Vision *Our vision is to be a premier comprehensive university transforming lives and communities now and for generations to come.*

Department/Program: **Facilities Services**

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Strategic Goals for 2020 Planning for FY21	Unit Goals	Unit Actions/Strategies	Measurable Outcome(s)	Person(s) Responsible	Indicators and Time Frame for Assessment	Date(s) for Review
1. Highlands University will achieve academic excellence, academic integration and student success.	Maintain comfortable, clean, and well equipped classrooms.	-Routinely visit classrooms and evaluate their cleanliness, comfort, and adequacy.	All classrooms at Douglas Hall and Lora Shields have been evaluated and updated.	Sylvia Baca,	Fiscal Year 2020	June 30, 2020
Action Status w/Description (Achieved, Ongoing, Stop)	Completion Date(s)	Recommendation(s)		Challenge(s)		Budget Consideration (Yes / No)
- Achieved	June 30, 2021	<ul style="list-style-type: none"> - Continue to implement Unit Action/Strategies at other buildings on campus. - Seek state appropriations to outfit classrooms with modern furnishings and equipment every two years, improve climate control in classrooms, and implement upgrades at one or two buildings per year. 		<ul style="list-style-type: none"> - The state continues to cut funding to higher education every year. - Enrollment continues to drop at the university. 		Yes

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<p>2. Highlands University will achieve strategic enrollment management.</p>	<p>-Acquire special appropriations to perform needed deferred maintenance at all Housing buildings on campus. -Implement a small remodel at the ABQ Center. -Install improved signage at the ABQ Center.</p>	<p>-Acquire funding through loans and private donations, or special STB or GF state appropriations. -Initiate and complete the remodel. -Initiate and complete the installation of new signage at the ABQ Ctr.</p>	<p>-Connor Hall - B Wing to be remodeled -ABQ Center will be remodeled.</p>	<p>Sylvia Baca</p>	<p>July through December 2020</p>	<p>January 2021</p>
Action Status w/Description (Achieved, Ongoing, Stop)	Completion Date(s)	Recommendation(s)		Challenge(s)	Budget Consideration (Yes / No)	
<p>- On-going</p>	<p>December 2020</p>	<p>- Continue with Unit Action/Strategies on an annual basis concerning the maintenance of Housing buildings</p>		<p>- Acquiring sufficient funding for projects remains a challenge since state appropriations do not support auxiliaries. - Enrollment continues to drop at the university.</p>	<p>- Yes</p>	

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<p>3. Highlands University will achieve a vibrant campus life.</p>	<p>Acquire Infrastructure funding in order to perform needed deferred maintenance and implementation of the "Five Year Capital Plan."</p>	<p>-Apply and acquire Infrastructure funding every other year from the state. -Acquire funds from private donations and/or grants.</p>	<p>Instructional buildings have been stuccoed; old windows are being replaced; all restrooms are nearly remodeled; sidewalks and steps needing repair are being addressed; the closure of National Avenue remains in-progress, etc.</p>	<p>Sylvia Baca,</p>	<p>July 2019 through June 30, 2022</p>	<p>Every quarter from 7/2019 through 6/2021</p>
Action Status w/Description (Achieved, Ongoing, Stop)	Completion Date(s)	Recommendation(s)		Challenge(s)		Budget Consideration (Yes / No)
<p>- On-going with substantial progress</p>	<p>June 30, 2021 for this phase</p>	<p>- Continuation of Unit Actions/Strategies</p>		<p>- The state continues to cut higher education every year. - Enrollment continues to drop at the university.</p>		<p>- Yes</p>

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<p>4. Highlands University will be a community partner.</p>	<ul style="list-style-type: none"> -Partner with local school district to share a soccer field. -Host government conferences on campus. -Complete the construction of the Cultural Park. 	<ul style="list-style-type: none"> -Develop MOU and implement improvements at the Memorial Middle School field. -Host the annual NM County Conference in June 2021. -Construct a Cultural Park on campus to host an array of community events. 	<ul style="list-style-type: none"> -Complete the soccer field -Host the County Conference in 2021. -Complete the construction of the Cultural Park and hold a Matanza in 2021. 	<p>Sylvia Baca, Linda Anderle, and Andrew Ehling</p>	<p>July 2020 through June 30, 2021</p>	<p>October 2021</p>
Action Status w/Description (Achieved, Ongoing, Stop)	Completion Date(s)	Recommendation(s)		Challenge(s)		Budget Consideration (Yes / No)
<ul style="list-style-type: none"> - Achieved and On-going 	<p>June 30, 2021</p>	<ul style="list-style-type: none"> - Continue Unit Actions/Strategies 		<ul style="list-style-type: none"> - The state continues to cut funding to higher education every year. - Enrollment continues to drop at the university. 		<p>Yes</p>

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<p>5. Highlands University will achieve technological advancement and innovation.</p>	<p>-Purchase modern equipment for classrooms on a routine basis.</p>	<p>-Seek GF or STB appropriations for classroom ant ITS equipment every other year.</p>	<p>-Replace outdated equipment with modern equipment.</p>	<p>Sylvia Baca and VPFA</p>	<p>July 2020 through June 30, 2021</p>	<p>July 2021</p>
Action Status w/Description (Achieved, Ongoing, Stop)	Completion Date(s)	Recommendation(s)		Challenge(s)		Budget Consideration (Yes / No)
<p>- Achieved and On-going</p>	<p>June 30, 2021</p>	<p>- Continue Unit Actions/Strategies</p>		<p>- The state continues to cut funding to higher education every year. - Enrollment continues to drop at the university.</p>		<p>- Yes</p>

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<p>6. Highlands University will achieve enhanced communication and efficiency.</p>	<p>-Campus-wide efficiencies: Able to process intra-office paperwork from start to finish within 24 hours.</p>	<p>-Utilize Chrome River, Ad Astra, and other upgraded software packages</p>	<p>-Intra office paperwork to be processed within 24 hours without any delays.</p>	<p>All Departments/Offices involved</p>	<p>July 2020 through June 30, 2021</p>	<p>July 2021</p>
Action Status w/Description (Achieved, Ongoing, Stop)	Completion Date(s)	Recommendation(s)		Challenge(s)		Budget Consideration (Yes / No)
<p>- On-going</p>	<p>On-going</p>	<p>- Ensure that all offices and departments can implement their paperwork seamlessly and efficiently. Eliminate unnecessary steps.</p>		<p>Not all offices are on board with moving intra-office paperwork expediently, so there are still substantial impediments that need to be worked out.</p>		<p>Yes</p>