

NMHU Unit Strategic Planning: FY21 Plan	
Unit name:	Farmington Center
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Date prepared:	6/30/2021

PLAN - Unit Goals / Objectives

Unit	Unit / Department Objective	Purpose of Objective	SP Goal 1	SP Goal 2	SP Goal 3	SP Goal 4	SP Goal 5	Status (New or Ongoing)	Timeframe	Measureable outcomes
Farmington	Execute daily operations efficiently	Ensure the Center operates efficiently and effectively within budget parameters and environmental challenges.					X	Ongoing	Continuous	Budget executed as planned, minimal student complaints, student retention and graduation rates consistent with previous years.
Farmington	Maintain active relationship with students and stakeholders across the university	Ensure effective communication across the enterprise is maintained in the dynamic environment resulting from COVID-19.		X		X		Ongoing	Continuous	Effective communication across university and participation in key committees as measured by enrollment, retention, and graduation data.
Farmington	Engage regional partners through active recruitment efforts	Adapt to new meeting and engagement platforms that are consistent with environmental challenges and social protocols.			X			Ongoing	Continuous	Participation in regional and virtual recruitment events as led by the Office of Admissions and Recruitment.
Farmington	Practice active advisement and coaching	Ensure new and continuing students continue to meet with advisors.	X	X			X	Ongoing	Continuous	Effective student support through advisement, administrative guidance and processing, and communication as measured by enrollment, retention, and graduation data.
Farmington	Foster collegial environment for success	Ensure that the Center is welcoming and a comfortable place to study and work.				X	X	Ongoing	Continuous	Budget executed as planned, minimal student complaints, student retention and graduation.
Farmington	Promote events and opportunities for student interaction	Develop activities or opportunities for students to interact with each other or the community.		X	X			Ongoing	Continuous	Maintain active student engagement in the community through student events, internships, and practica.
Farmington	Engage local education leaders	Ensure NMHU remains a presence on the campus of partner schools such as San Juan College.			X			Ongoing	Continuous	Foster relationship with local community colleges .
Farmington	Participate in community organizations	Develop partnerships in local community.			X	X		Ongoing	Continuous	Membership in local community-based organizations.
Farmington	Maintain a robust, modern computer lab	Provide a safe, comfortable lab for students to work.		X			X	Ongoing	Continuous	Identify needs and communicate with ITS for continued/improved technology.
Farmington	Collaborate with ITS on all matters related to technology and innovation	Ensure students have all necessary tools to succeed and employees have access to technology training.					X	Ongoing	Continuous	Identify needs and communicate with ITS for continued/improved technology.

DO - Implement Plan		STUDY - Assessment			ACT - Improve
Action(s)	Budget implication	Status (Met, Ongoing, Stop)	Outcome(s)	Challenge(s)	Improvement(s)
Implemented new technology tools to work more effectively from remote sites.	None	Ongoing	Increased application of MS SharePoint, Teams, Zoom, Banner 9 remote.	Initial familiarization with technology; remote work is not for everyone; internet or computer challenges.	Remain flexible between in-person and remote work requirements, as necessary.
Enrollment, retention, and graduation numbers consistent with previous terms.	None	Ongoing	Increased application of Zoom.	Initial familiarization with Zoom or student lack of access to computers with cameras and microphones or reliable internet.	Remain flexible between in-person and remote work requirements, as necessary.
New applicants and partner school engagements continued to the best ability possible using technology tools available.	None	Ongoing	Increased application of Zoom and other virtual meeting platforms.	Initial familiarization with virtual meeting platforms.	Continue to seek opportunities.
Enrollment, retention, and graduation numbers consistent with previous terms.	None	Ongoing	Increased application of Zoom.	Initial familiarization with Zoom or student lack of access to computers with cameras and microphones or reliable internet.	Remain flexible between in-person and remote work requirements, as necessary.
Minimal actions due to remote work throughout most of the year.	None	Ongoing	Nothing significant to report.	COVID-19 protocols.	Find new ways to engage students and staff in a virtual environment, as necessary.
Minimal actions due to remote or online coursework throughout most of the year.	None	Met	Nothing significant to report.	COVID-19 protocols.	Find new ways to engage students and staff in a virtual environment, as necessary.
Participated in several virtual events at San Juan College to include student rush days and graduation.	None	Met	Found new ways to meet new students, virtually.	COVID-19 protocols.	Remain flexible between in-person and remote work requirements, as necessary.
Students participated in internships and practica to the best of their ability while following COVID-19 protocols.	None	Ongoing	Nothing significant to report.	COVID-19 protocols.	Continue to seek opportunities.
Minimal actions due to remote coursework and limited access to facility throughout most of the year.	None	Ongoing	Nothing significant to report.	COVID-19 protocols.	Maintain awareness of student needs, as necessary.
Employees were trained on tools available to enhance remote work and students were allowed access to loaner laptops, as necessary.	None	Met	Training was readily available from ITS.	COVID-19 protocols.	Remain flexible between in-person and remote work requirements, as necessary.