

**2021 Student Satisfaction Survey Summary**  
**Office of Institutional Effectiveness and Research**

The Student Satisfaction Survey is administered to graduating students every year to elicit feedback regarding their experience at the University. In the spring of 2021, the survey was administered online to students graduating or planning to graduate in fall 2020, spring 2021, or summer 2021.

We received 246 completed surveys, by 196 females (79.7%), 47 males (19.1%), and 3 other (1.22). Zero students skipped the gender question. Respondents included 112 undergraduate students (46.3%) and 130 graduate students (53.7%). Zero students did not indicate if they were an undergraduate or graduate student.

Of those that responded, the ethnicity of the students is reported below.

<b>Race/Ethnicity</b>	<b>#</b>	<b>%</b>
Black or African American	9	3.7%
American Indian or Alaskan Native	29	11.9%
Asian	0	0.0%
Hispanic/Latino	125	51.4%
Native Hawaiian/Pacific Islander	2	0.8%
White	63	25.9%
Two or More Races	14	5.8%
Non Resident Alien	1	0.41%
Total	243	100%

The table below gives the percent of respondents who answered, “Very Satisfied” or “Satisfied” to each question, and the mean response on a 4-point scale (with 4 being “Very Satisfied” and 1 being “Very Dissatisfied”). “Does not apply” and missing responses are not included in the calculations.

Reflected in the table below, students were very satisfied or satisfied with the quality of the instruction in their majors, adequacy of financial assistance, and their college experience.

	<b>#</b>	<b>% VS or S</b>	<b>Mean</b>
<b>Curriculum and Instruction</b>			
Quality of instruction in your major	246	95.5%	3.52
Quality of instruction outside your major	244	70.9%	3.42
Quality of academic advisement	246	82.9%	3.26
Availability of courses in your major	244	87.7%	3.33
Quality of intellectual challenge of your program	246	93.5%	3.44
<b>Support</b>			
Adequacy of financial assistance (\$)	246	72.4%	3.16
Quality of career counseling and advisement	245	68.2%	3.08
Contact with faculty outside of class	243	85.6%	3.41

Adequacy of laboratory facilities and equipment	244	37.7%	3.08
Adequacy of library facilities	244	59.4%	3.17
Adequacy of computer facilities	244	49.2%	3.06
<b>Overall Assessment</b>			
Value of your education, relative to cost	245	88.6%	3.35
Your sense of community on campus	245	58.0%	3.21
Your preparation for work or graduate school	242	83.95%	3.31
Your satisfaction with your college experience	244	89.3%	3.35

Sixty-one of the students who responded (24.9%) reported that they plan on continuing their education by attending graduate school. Sixty students (24.5%) already have a job in their field, and Seventy-seven students (31.4%) plan to seek a job in their field.

Overall, 78.8% of those responding report that, if they had to do it over again, they would attend NMHU, with another 14.3% saying that they might attend NMHU, and only 6.9% saying that they would not.

Number of Respondents						
2015	2016	2017	2018	2019	2020	2021
224	233	436	250	292	214	246