

2023 Student Satisfaction Survey Summary
Office of Institutional Effectiveness and Research

The Student Satisfaction Survey is administered to graduating students every year to elicit feedback regarding their experience at the University. In the spring of 2023, the survey was administered online to students graduating or planning to graduate in fall 2022, spring 2023, or summer 2023.

We received 119 completed surveys, by 94 females (76.7%), 21 males (17.8%), and 3 other (2.54%). 1 student skipped the gender question. Respondents included 46 undergraduate students (39.0%) and 72 graduate students (61.1%). 1 student did not indicate if they were an undergraduate or graduate student.

Of those that responded, the ethnicity of the students is reported below.

Race/Ethnicity	#	%
Black or African American	4	3.45%
American Indian or Alaskan Native	17	16.7%
Asian	0	0%
Hispanic/Latino	49	42.2%
Native Hawaiian/Pacific Islander	2	1.72%
White	33	28.5%
Two or More Races	10	8.62%
Non Resident Alien	1	0.86%
Total	116	100%

The table below gives the percent of respondents who answered, “Very Satisfied” or “Satisfied” to each question, and the mean response on a 4-point scale (with 4 being “Very Satisfied” and 1 being “Very Dissatisfied”). “Does not apply” and missing responses are not included in the calculations.

Reflected in the table below, students were very satisfied or satisfied with the quality of the instruction in their majors, adequacy of financial assistance, and their college experience.

	#	% VS or S	Mean
Curriculum and Instruction			
Quality of instruction in your major	108	90.8%	3.33
Quality of instruction outside your major	82	68.9%	3.32
Quality of academic advisement	89	74.8%	3.10
Availability of courses in your major	87	73.1%	3.02
Quality of intellectual challenge of your program	104	87.4%	3.30
Support			
Adequacy of financial assistance (\$)	88	74.0%	3.08
Quality of career counseling and advisement	75	63.0%	2.97
Contact with faculty outside of class	97	81.5%	3.27

Adequacy of laboratory facilities and equipment	51	43.2%	3.22
Adequacy of library facilities	90	76.9%	3.22
Adequacy of computer facilities	68	58.6%	3.29
Overall Assessment			
Value of your education, relative to cost	95	81.2%	3.20
Your sense of community on campus	59	50.0%	2.94
Your preparation for work or graduate school	89	75.4%	3.05
Your satisfaction with your college experience	95	80.5%	3.08

17 of the students who responded (14.4%) reported that they plan on continuing their education by attending graduate school. 39 students (33.1%) already have a job in their field, and 4 students (3.39%) plan to seek a job in their field.

Overall, 68.64% of those responding report that, if they had to do it over again, they would attend NMHU, with another 19.5% saying that they might attend NMHU, and only 11.49% saying that they would not.

Number of Respondents							
2016	2017	2018	2019	2020	2021	2022	2023
233	436	250	292	214	246	44	119