NMHU Unit Strategic Planning: FY23 Plan
Unit name: OIER
Director: Heather Tilson
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	PLAN - Unit Goals / Objectives										DO - Implement Plan		STUDY - Assessment			ACT - Improve
Unit	Unit / Department Objective	Purpose of Objective	SP Goal 1	SP Goal 2	SP Goal 3	SP Goal 4	SP Goal 5	Status (New or Ongoing)	Timeframe	Measurable outcomes	Action(s)	Budget implication	Status (Met, Ongoing, Stop)	Outcome(s)	Challenge(s)	Improvement(s)
OIER	Provide data support for academic success initiatives	To support data-informed decision making in academic programming	X		X			Ongoing	Continuous	Timely completion of data requests	Institute new workflow tracker for internal tasks	None	Met - MS Forms	Reduced response time for data queries and institutional reporting	None	Sustained using MS Forms link on OIER web site and house project request docs on analyst's one drive. Meet weekly to review request status, questions, concerns and completion updates.
OIER	Support and promote excellence in academic outcomes assessment	To help improve the teaching-learning environment for our students and to meet HLC expectations.	X		X			Ongoing	Continuous	Assessment artifacts are submitted by specified due date	Institute new workflow tracker for external reporting	None	Ongoing	Slight improvement in response rate by deadline across university allowing early artifact submission.	Department adherence to specified deadline(s)	Met with Assessment Committee faculty members and department faculty groups to discuss best practices for assessing learning outcomes and provided detailed information about adequate documentation. Posted departmental plans and reports on Web site.
OIER	Oversee accreditation activities in preparation for Focused Visit	To ensure compliance with accreditation expectations		X				Ongoing	Continuous	Successful conclusion to Focused Visit	Develop an annual tickler for EMT to inform on specific milestones and establish deadlines	HLC costs associated with visit	Ongoing	Improved communication frequency, early participation by departments in HLC preparation, and early artifact collection.	Department participation throughout the year	Offered information to campus community on deadlines and expected artifacts.
OIER	Develop institution-wide strategy for using survey data more effectively	To help decision makers across campus to make data-informed decisions based on student feedback	X		X			New	To be developed in FY22	Development of plan to use survey data more effectively	Determine the university's priorities and review existing surveys that may inform on priorities	None	Met	Adhered to survey requests as needed.	Decreasing participation rate.	Continued to respond to survey requests, administered NSSE and posted results.
OIER	Support strategic enrollment management (SEM) initiatives	To provide data to help enrollment management unit more effectively recruit and retain students				X		Ongoing	Continuous	Timely completion of data requests	Institute new workflow tracker for internal tasks	None	Met	Reduced response time for data queries and institutional reporting	Migration of enrollment reports from using ACCESS to ARGOS and maintaining data accuracy and consistency.	Continued to respond to data requests in a timely manner. Continued to face challenges in this area.
OIER	Provide data support for community liaisons	To provide data support for community engagement initiatives			X			Ongoing	Continuous	Timely completion of data requests	Institute new workflow tracker for internal tasks	None	Met	Reduced response time for data queries and institutional reporting	Difficulty tracking down community liaisons for coordinating reports	Reduced response time. Sustained. Confirm community liaison contact information and established regularly scheduled meetings.
OIER	Program reoccuring reports and use ARGOs to write reports available and usable for stakeholders	To help stakeholders access departmental and institutional data more easily and efficiently	X			X	X	New	Being developed in FY22	Development of web-based system for providing data access	Develop or investigate an internal and externally visible data dashboard	Minimal if done in-house; significant if outside vendor retained	Stop	Unable to develop internally.	Internal skillset not available.	ITS rolled out ARGOs. Continued to have challenges in developing new reports, verifying data across reports and maintaining the consistency between data reports.