

2024 Student Satisfaction Survey Summary
Office of Institutional Effectiveness and Research

The Student Satisfaction Survey is administered to graduating students every year to elicit feedback regarding their experience at the University. In the spring of 2024, the survey was administered online to students graduating or planning to graduate in fall 2023, spring 2024, or summer 2024.

We received 79 completed surveys, by 60 females (76.9%), 16 males (20.5%), and 2 other (2.56%). 1 student skipped the gender question. Respondents included 38 undergraduate students (48.1%) and 41 graduate students (51.9%).

Of those that responded, the ethnicity of the students is reported below.

Race/Ethnicity	#	%
Black or African American	0	0%
American Indian or Alaskan Native	10	12.8%
Asian	3	3.85%
Hispanic/Latino	37	47.4%
Native Hawaiian/Pacific Islander	0	0%
White	22	28.1%
Two or More Races	6	7.69%
Non Resident Alien	0	0%
Total	78	100%

The table below gives the percent of respondents who answered, “Very Satisfied” or “Satisfied” to each question, and the mean response on a 4-point scale (with 4 being “Very Satisfied” and 1 being “Very Dissatisfied”). “Does not apply” and missing responses are not included in the calculations.

Reflected in the table below, students were very satisfied or satisfied with the quality of the instruction in their majors, adequacy of financial assistance, and their college experience.

	#	% VS or S	Mean
Curriculum and Instruction			
Quality of instruction in your major	79	89.9%	3.34
Quality of instruction outside your major	59	86.4%	3.25
Quality of academic advisement	76	78.9%	3.17
Availability of courses in your major	78	78.2%	3.08
Quality of intellectual challenge of your program	78	87.2%	3.27
Support			
Adequacy of financial assistance (\$)	71	73.2%	3.01
Quality of career counseling and advisement	66	68.2%	2.82
Contact with faculty outside of class	76	88.2%	3.21
Adequacy of laboratory facilities and equipment	40	77.5%	2.85

Adequacy of library facilities	68	88.2%	3.22
Adequacy of computer facilities	55	76.4%	3.04
Overall Assessment			
Value of your education, relative to cost	78	82.1%	3.17
Your sense of community on campus	51	72.5%	3.00
Your preparation for work or graduate school	70	84.3%	3.16
Your satisfaction with your college experience	76	89.5%	3.29

21 of the students who responded (26.9%) reported that they plan on continuing their education by attending graduate school. 19 students (24.4%) already have a job in their field, and 24 students (30.8%) plan to seek a job in their field.

Overall, 67.1% of those responding report that, if they had to do it over again, they would attend NMHU, with another 25.3% saying that they might attend NMHU, and only 7.59% saying that they would not.

Number of Respondents					
2019	2020	2021	2022	2023	2024
292	214	246	44	119	79